BEFORE THE BEFORE THE STRUCTURAL PEST CONTROL BOARD

In the Matter of the Accusation Against:	Case No. 2007-30
BASE LINE TERMITE COMPANY, et al.	OAH No. L-2008030208
Respondents.	

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Board as its Decision in this matter.

This Decision shall become effective on September 2, 2009

It is so ORDERED August 3, 2009

FOR THE STRUCTURAL PEST CONTROL BOARD



1	EDMUND G. BROWN JR., Attorney General	
2	of the State of California MARC D. GREENBAUM	2.
3	Supervising Deputy Attorney General CHRISTINA THOMAS, State Bar No. 171168	
4	Deputy Attorney General 300 So. Spring Street, Suite 1702	
5	Los Angeles, CA 90013 Telephone: (213) 897-2557	
6	Facsimile: (213) 897-2804	
7	Attorneys for Complainant	
8	BEFORE THE STRUCTURAL P	PECT CONTROL DOLDE
.9	DEFORE THE STRUCTURAL I DEPARTMENT OF STATE OF C.	CONSUMER AFFAIRS
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11		
12	In the Matter of the Accusation Against:	Case No. 2007-30
	BASE LINE TERMITE COMPANY, et al.	OAH No. L-2008030208
13	Respondents.	STIPULATED SETTLEMENT AND
14 15		DISCIPLINARY ORDER (AS TO RESPONDENTS ROBERTS AND BASE-LINE ONLY)
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19	IT IS HEREBY STIPULATED AND	AGREED by and between the parties to the
	above-entitled proceedings that the following matter	rs are true:
20	PARTIE	<u>ES</u>
21	1. Kelli Okuma (Complainant) i	s the Registrar/Executive Officer of the
22	Structural Pest Control Board. She brought this action solely in her official capacity and is	
23	represented in this matter by Edmund G. Brown Jr., Attorney General of the State of California,	
24	by Christina Thomas, Deputy Attorney General.	,
25		ite Company (Respondent Rose Line) and
26	2. Respondent Base Line Termite Company (Respondent Base Line) and William Ray Roberts (Respondent Roberts) are represented in this proceeding by attorney D. La	
27		
28	Bruce Allen, whose address is 1334 Towne Avenue	e Claremont, CA 91/11.

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On or about December 3, 2002, the Structural Pest Control Board issued Company Registration Certificate No. PR 4236 in Branch 3 to Base Line Termite Company, with William Ray Roberts as owner and qualifying manager. On August 21, 1990, the Board issued Field Representative's License No. FR 18880 in Branch 2 to Respondent Roberts. On April 22, 1996, Respondent's Field Representative's License was upgraded to include Branches 2 and 3. On September 16, 2002, Respondent's Field Representative's License was downgraded to Branch 2 due to issuance of his Branch 3 Operator's License. The Company Registration Certificate, Field Representative's and Operator's Licenses were in full force and effect at all times relevant to the charges brought in Accusation No. 2007-30. Respondent's Field Representative's and Operator's Licenses are renewed through June 30, 2011.

JURISDICTION

4. Accusation No. 2007-30 was filed before the Board and is currently pending against Respondents Base Line and Roberts. The Accusation and all other statutorily required documents were properly served on Respondents on February 29, 2008. Respondents timely filed their Notice of Defense contesting the Accusation. A copy of Accusation No. 2007-30 is attached as exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS.

- 5. Respondent has carefully read, fully discussed with counsel, and understands the charges and allegations in Accusation No. 2007-30. Respondent has also carefully read, fully discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary Order.
- 6. Respondent is fully aware of his legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel at his own expense; the right to confront and cross-examine the witnesses against him; the right to present evidence and to testify on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.



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7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 8. Respondent Roberts admits the truth of each and every charge and allegation in Accusation No. 2007-30.
- 9. Respondent agrees that his Company Registration Certificate, Field Representative's and Operator's Licenses are subject to discipline and agrees to be bound by the Board's imposition of discipline as set forth in the Disciplinary Order below.

CONTINGENCY

- 10. The parties understand and agree that facsimile copies of this Stipulated Settlement and Disciplinary Order, including facsimile signatures thereto, shall have the same force and effect as the originals.
- In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Company Registration Certificate No. PR 4236 issued to Respondent Base Line Termite Company, Field Representative's License No. FR 18880 and Operator's License No. OPR 10627 issued to Respondent Roberts are revoked. However, the revocations are stayed and Respondents are placed on probation for three (3) years on the following terms and conditions:

Actual Suspension. Respondents are suspended for 30 business days or the sum of \$5,000.00 shall be paid in lieu of the 30 days suspension.

- 1. **Obey All Laws.** Respondent Roberts shall obey all laws and rules relating to the practice of structural pest control.
- 2. Quarterly Reports. Respondents shall file quarterly reports with the Board during the period of probation.



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- 3. **Tolling of Probation.** Should Respondent Roberts leave California for periods over 29 days to reside outside this state, Respondent must notify the Board in writing of the dates of departure and return. Periods of residency or practice outside the state shall not apply to reduction of the probationary period.
- 4. **Notice to Employers.** Respondent Roberts shall notify all present and prospective employers of the decision in Case No. 2007-30 and the terms, conditions and restriction imposed by said decision. Within 30 days of the effective date of this decision, and within 15 days of Respondent undertaking new employment, Respondent shall cause his employer to report to the Board in writing acknowledging the employer has read the decision in Case No. 2007-30.
- 5. Notice to Employees. Respondent Base Line shall, upon or before the effective date of this decision, post or circulate a notice to all employees involved in structural pest control operations which accurately recite the terms and conditions of probation.

 Respondent shall be responsible for said notice being immediately available to said employees.

 "Employees" as used in this provision includes all full-time, part-time, temporary and relief employees and independent contractors employed or hired at any time during probation.
- 6. Posted Notice of Suspension. Respondent Base Line, if applicable, shall prominently post a suspension notice provided by the Board of the Board's order of suspension at its principal office and each of its branch offices in a place conspicuous and readable to the public. Said notice shall remain so posted during the entire period of actual suspension.
- 7. **Completion of Probation.** Upon successful completion of probation, Respondents' license/certificate will be fully restored.
- 8. **Violation of Probation.** Should Respondents violate probation in any respect, the Board, after giving Respondents notice and an opportunity to be heard, may revoke probation and carry out the disciplinary order which was stayed. If a petition to revoke probation is filed against Respondents during probation, the Board shall have continuing jurisdiction until the matter is final, and the period of probation shall be extended until the matter is final.

- 9. Courses Branch 3. Respondent Roberts shall complete within 90 days of the effective date of this decision, approved continuing education courses in rules and regulations (8 hrs.) and technical training (8 hrs.), Pest Control, Branch 3. These hours are in addition to any hours required for re-licensure.
- 10. Random Inspections. Respondent Base Line shall reimburse the Board for one random inspection per quarter by Board specialists during the period of probation not to exceed \$125 per inspection.
- Qualifying Manager. Respondent Roberts is prohibited from serving as an officer, director, associate, partner, qualifying manager or branch office manager of any registered company, nor have any legal or beneficial interest in any company, other than Respondent Base Line, during the period that discipline is imposed on Field Representative's No. FR 18880, Operator's License No. OPR 10627 and on Company Registration Certificate No. PR 4236. Probation shall extend to any change in license status/class issued by the Board.
- 12. No Interest In Any Registered Company. Respondent Roberts shall not have any legal or beneficial interest in any company currently or hereinafter registered by the Board.
- Costs. Within 365 days from the effective date of this decision,
 Respondents Baseline and Roberts shall jointly and severally with Respondent Pablo Raul Pabon,
 and Respondent James Pernod reimburse the Board the sum of \$11, 543.29 for its costs of
 investigation and prosecution.

ACCEPTANCE

I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully discussed it with my attorney, D. La Bruce Allen. I understand the stipulation and the effect it will have on my Field Representative's and Operator's Licenses and Company

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1	Registration Certificate. I enter into this Stipulated Settlement and Disciplinary Order		
2 _	voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the		
3	Board.		
4	DATED: MAC 5 7000 / 0		
5	Um fales		
6	BASE LINE TERMITE COMPANY AND WILLIAM RAY ROBERTS Respondents		
7			
8	I have read and fully discussed with Respondent Base Line Termite Company and		
.9	William Ray Roberts, the terms and conditions and other matters contained in the above		
10	Stipulated Settlement and Disciplinary Order. I approve its form and content.		
11	DATED: MAN. 5, 7009		
12	D. LABRUCE ALLEN		
13	Attorney for Respondents		
14			
-15	<u>ENDORSEMENT</u>		
16	The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully		
17	submitted for consideration by the Board.		
18	DATED: 5/5/09		
19	EDMUND G. BROWN JR., Attorney General		
20	of the State of California		
21	MARC D. GREENBAUM Supervising Deputy Attorney General		
-22			
23			
- 24			
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26	Attorneys for Complainant		
27	DOJ Matter ID: LA2006601930		
	60346607.wpd		



Exhibit A
Accusation No. 2007-30



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1	BILL LOCKYER, Attorney General of the State of California	
2	MARC D. GREENBAUM Supervising Deputy Attorney General	
3	CHRISTINA M. THOMAS, State Bar No. 171168 Deputy Attorney General	
4	California Department of Justice	
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013 The street of th	D
. 6	Telephone: (213) 897-2557 Facsimile: (213) 897-2804	
7	Attorneys for Complainant Date 1-22-0	7 By Gelli Okuna
8		
9	BEFORE THE	DOX DO LEE
10	STRUCTURAL PEST CONT DEPARTMENT OF CONSUM STATE OF CALIFO	ER AFFAIRS
11	STATE OF CALIFOR	XIIIX
12	In the Matter of the Accusation Against:	Case No. 2007-30
13 /	BASE LINE TERMITE COMPANY WILLIAM RAY ROBERTS,	ACCUSATION
14	a.k.a. BILLY RAY ROBERTS, OWNER/QM P.O. Box 192	ACCUSATION
15	Claremont, CA 91711 - and -	
. 16	11472 Homewood Place Fontana, CA 92337	
17		
18	Company Registration Certificate No. PR 4236,	
19	WILLIAM RAY ROBERTS P.O. Box 192	
20	Claremont, CA 91711 - and -	· · · · · · · · · · · · · · · · · · ·
-21	11472 Homewood Place Fontana CA 92337	
22	Operator's License No. OPR 10627	
23	Field Representative's License No. FR 18880,	
24	JAMES PAUL PERNOD 8232 Comolette Avenue Downey, CA 90242	
25	Operator's License No. OPR 7134,	
26	- F	
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1	PABLO RAUL PABON,	
2	a.k.a. PABLO RAUL CALLAJES 15314 Devonshire Street, Suite C	
3	Mission Hills, CA 91345	
4	Field Representative's License No. FR 30819,	
5	and	
	BRIAN THOMAS WATSON	
6	10944 Almond Avenue Fontana, CA 92337	
7	- and。- 10232 Effen Street	
8	Rancho Cucamonga, CA 91730	
9	Field Representative's License No. FR 35917	
10	Respondents.	
11		<u> </u>
12	Complainant alleges:	
13	PARTIES	
1 /		
14	i Sein Okuma (Combiamani 1 bri	ngs this Accusation solely in her official
14		ngs this Accusation solely in her official Board ("Board"). Department of
15	capacity as the Registrar of the Structural Pest Control B	
15 16	capacity as the Registrar of the Structural Pest Control B Consumer Affairs.	
15 16 17	capacity as the Registrar of the Structural Pest Control B	Board ("Board"), Department of
15 16	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No.	Board ("Board"), Department of
15 16 17 18	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No.	Board ("Board"), Department of PR 4236 ne Board issued Company Registration
15 16 17 18 19	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No. 2. On or about December 3, 2002, the	Board ("Board"), Department of PR 4236 The Board issued Company Registration The Board issued Company ("Respondent) The Board issued Company ("Respondent)
15 16 17 18 19 20	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No. 2. On or about December 3, 2002, the Certificate Number PR 4236 in Branch 3 (termite) to Base	Board ("Board"), Department of PR 4236 The Board issued Company Registration The Board issued Company ("Respondent Billy Ray Roberts ("Respondent)
15 16 17 18 19 20 21	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No. 2. On or about December 3, 2002, th Certificate Number PR 4236 in Branch 3 (termite) to Ba Base Line"), with William Ray Roberts, also known as	Board ("Board"), Department of PR 4236 The Board issued Company Registration The Board issued Company ("Respondent The Billy Ray Roberts ("Respondent The Billy Ray Roberts ("Respondent The Provided Here 24, 2005, Respondent's company
15 16 17 18 19 20 21 22	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No. 2. On or about December 3, 2002, th Certificate Number PR 4236 in Branch 3 (termite) to Ba Base Line"), with William Ray Roberts, also known as Roberts"), as owner and qualifying manager. On Octob	Board ("Board"), Department of PR 4236 The Board issued Company Registration The Board issued Company ("Respondent The Billy Ray Roberts ("Respondent The Prince Company ("Respondent The Prince Company ("Respondent The Prince Company ("Respondent The Prince Company ("Respondent ("Res
15 16 17 18 19 20 21 22 23	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No. 2. On or about December 3, 2002, th Certificate Number PR 4236 in Branch 3 (termite) to Ba Base Line"), with William Ray Roberts, also known as Roberts"), as owner and qualifying manager. On Octob registration certificate was suspended for failing to main	PR 4236 The Board issued Company Registration as Line Termite Company ("Respondent Billy Ray Roberts ("Respondent Fer 24, 2005, Respondent's company nation a \$4,000 surety bond as required by Respondent's company registration
15 16 17 18 19 20 21 22 23 24	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No. 2. On or about December 3, 2002, th Certificate Number PR 4236 in Branch 3 (termite) to Ba Base Line"), with William Ray Roberts, also known as Roberts"), as owner and qualifying manager. On Octob registration certificate was suspended for failing to main Business and Professions Code ("Code") section 8697. certificate was reinstated on November 17, 2005, after p	PR 4236 The Board issued Company Registration as Line Termite Company ("Respondent Billy Ray Roberts ("Respondent Fer 24, 2005, Respondent's company thain a \$4,000 surety bond as required by Respondent's company registration costing the surety bond. On January 13,
15 16 17 18 19 20 21 22 23 24 25	capacity as the Registrar of the Structural Pest Control B Consumer Affairs. Base Line Termite Company Company Registration Certificate No. 2. On or about December 3, 2002, th Certificate Number PR 4236 in Branch 3 (termite) to Ba Base Line"), with William Ray Roberts, also known as Roberts"), as owner and qualifying manager. On Octob registration certificate was suspended for failing to main Business and Professions Code ("Code") section 8697. certificate was reinstated on November 17, 2005, after p	PR 4236 The Board issued Company Registration as Line Termite Company ("Respondent Billy Ray Roberts ("Respondent Ber 24, 2005, Respondent's company nation a \$4,000 surety bond as required by Respondent's company registration costing the surety bond. On January 13, and Pernod ("Respondent Pernod"). On

Respondent's company registration certificate was reinstated on March 24, 2006, after posting its general liability insurance. On September 1, 2006, Respondent Pernod disassociated as qualifying manager. On September 26, 2006, Respondent's company registration certificate was suspended due to its failure to maintain a policy of general liability insurance as required by Code section 8690, and for failing to replace the qualifying manager. On October 5, 2006, Respondent Roberts became the qualifying manager. On October 12, 2006, Respondent's company registration certificate was reinstated after posting its general liability insurance.

William Ray Roberts Operator's License No. OPR 10627 Field Representative's License No. FR 18880

3. On or about September 16, 2002, the Board issued Operator's License Number OPR 10627 in Branch 3 to Respondent Roberts, employee of Hydrex Pest Control Company. On December 3, 2002, Respondent became the owner and qualifying manager of Respondent Base Line. On January 13, 2006, Respondent disassociated as qualifying manager. On October 5, 2006, Respondent Roberts resumed his position as qualifying manager. Respondent's operator's license will expire on June 30, 2008, unless renewed.

4. On or about August 21, 1990, the Board issued Field Representative's License Number FR 18880 in Branch 2 (general pest) to Respondent Roberts, employee of Corky's Pest Control, Inc. ("Corky's"). On or about November 15, 1991, Respondent left the employ of Corky's. On April 22, 1996, Respondent's field representative's license was upgraded to include Branches 2 and 3. On September 16, 2002, Respondent's field representative's license was downgraded to Branch 2 due to the issuance of his Branch 3 operator's license. Respondent's field representative's license will expire on June 30, 2008, unless renewed.

James Paul Pernod Operator's License No. OPR 7134

5. On or about February 19, 1985, the Board issued Operator's License Number OPR 7134 in Branch 1 (fumigation) to Respondent Pernod, employee of Grimm's Pest Control Company, Inc. ("Grimm's"). On August 13, 1990, Respondent's operator's license was upgraded to include Branches 1 and 3. On June 30, 1991, Respondent left the employ of

1	Grimm's. On January 13, 2006, Respondent became the Branch 3 qualifying manager for
2	Respondent Base Line. On March 16, 2006, Respondent's operator's license was suspended due
3	to Respondent Base Line's failure to maintain a policy of general liability insurance as required
4	by Code section 8690. Respondent's license was reinstated in or about May 2006. On
5	September 1, 2006, Respondent disassociated as the qualifying manager and his operator's
6	license was placed on inactive status. Respondent's operator's license will expire on June 30,
7	2008, unless renewed.
8	Pablo Raul Pabon, a.k.a. Pablo Raul Callajes Field Representative's License No. FR 30819
0.	6. On or about April 24, 1999, the Board issued Field Representative's
.1	License Number FR 30819 in Branch 3 to Pablo Raul Pabon, also known as Pablo Raul Callajes
2	("Respondent Pabon"), employee of The Bugman Olsen Enterprises, Inc. ("The Bugman"). On
13	May 12, 2002, Respondent left the employ of The Bugman. Respondent's field representative's
14	license was canceled on June 30, 2004.
15 16	Brian Thomas Watson Field Representative's License No. FR 35917
17	7. On or about May 8, 2003, the Board issued Field Representative's License
18	Number FR 35917 in Branch 3 to Brian Thomas Watson ("Respondent Watson"), employee of
19	Hydrex Pest Control Company of Los Angeles Valley, Inc. Respondent's field representative's
20	license was canceled on June 30, 2005.
21	<u>JURISDICTION</u>
22	8. Code section 8620 provides, in pertinent part, that the Board may suspend
23	or revoke a license when it finds that the holder, while a licensee or applicant, has committed any
24	acts or omissions constituting cause for disciplinary action or in lieu of a suspension may assess
25	civil penalty.
26	9. Code section 8625 states:

board of jurisdiction to proceed with any investigation of or action or disciplinary proceeding against such licensee or company, or to render a decision suspending or revoking such license or registration.

10. Code section 118, subdivision (b), states:

The suspension, expiration, or forfeiture by operation of law of a license issued by a board in the department, or its suspension, forfeiture, or cancellation by order of the board or by order of a court of law, or its surrender without the written consent of the board, shall not, during any period in which it may be renewed, restored, reissued, or reinstated, deprive the board of its authority to institute or continue a disciplinary proceeding against the licensee upon any ground provided by law or to enter an order suspending or revoking the license or otherwise taking disciplinary action against the licensee on any such ground.

11. Code section 8624 states, in pertinent part:

If the operator is the qualifying manager, a partner, responsible officer, or owner of a registered structural pest control company, the suspension or revocation may be applied to the company registration.

The performance by any partnership, corporation, firm, association, or registered company of any act or omission constituting a cause for disciplinary action, likewise constitutes a cause for disciplinary action against any licensee who, at the time the act or omission occurred, was the qualifying manager, a partner, responsible officer, or owner of the partnership, corporation, firm, association, or registered company whether or not he or she had knowledge of, or participated in, the prohibited act or omission.

12. Code section 8654 states:

Any individual who has been denied a license for any of the reasons specified in Section 8568, or who has had his or her license revoked, or whose license is under suspension, or who has failed to renew his or her license while it was under suspension, or who has been a member, officer, director, associate, qualifying manager, or responsible managing employee of any partnership, corporation, firm, or association whose application for a company registration has been denied for any of the reasons specified in Section 8568, or whose company registration has been revoked as a result of disciplinary action, or whose company registration is under suspension, and while acting as such member, officer, director, associate, qualifying manager, or responsible managing employee had knowledge of or participated in any of the prohibited acts for which the license or registration was denied, suspended or revoked, shall be prohibited from serving as an officer, director, associate, partner, qualifying manager, or responsible managing employee of a registered company, and the employment, election or association of such person by a registered company is a ground for disciplinary action.

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STATUTORY PROVISIONS

13. Code section 8516 states, in pertinent part:

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(b) No registered company or licensee shall commence work on a contract, or sign, issue, or deliver any documents expressing an opinion or statement relating to the absence or presence of wood destroying pests or organisms until an inspection has been made by a licensed Branch 3 field representative or operator. The address of each property inspected or upon which work is completed shall be reported on a form prescribed by the board and shall be filed with the board no later than 10 business days after the commencement of an inspection or upon completed work.

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Every property inspected pursuant to this subdivision or Section 8518 shall be assessed a filing fee pursuant to Section 8674.

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Failure of a registered company to report and file with the board the address of any property inspected or work completed pursuant to Section 8518 or this section is grounds for disciplinary action and shall subject the registered company to a fine of not more than two thousand five hundred dollars (\$2,500).

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A written inspection report conforming to this section and a form approved by the board shall be prepared and delivered to the person requesting the inspection or to the person's designated agent within 10 business days of the inspection, except that an inspection report prepared for use by an attorney for litigation purposes is not required to be reported to the board. The report shall be delivered before work is commenced on any property. The registered company shall retain for three years all original inspection reports, field notes, and activity

Reports shall be made available for inspection and reproduction to the executive officer of the board or his or her duly authorized representative during business hours. Original inspection reports or copies thereof shall be submitted to

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Code section 8550 states, in pertinent part: 14.

the board upon request within two business days . . .

- (a) It is unlawful for any individual to engage or offer to engage in the business or practice of structural pest control, as defined in Section 8505, unless he or she is licensed under this chapter.
- (b) Notwithstanding subdivision (a), an unlicensed individual may solicit pest control work on behalf of a structural pest control company only if the company is registered pursuant to this chapter, and the unlicensed individual does not perform or offer to perform any act for which an operator, field representative, or applicator license is required pursuant to this chapter. As used in this subdivision, to "solicit pest control work" means to introduce consumers to a registered company and the services it provides, to distribute advertising literature, and to set appointments on behalf of a licensed operator or field representative.

(c) It is unlawful for an unlicensed individual, soliciting pest control work on behalf of a registered structural pest control company pursuant to subdivision (b), to perform or offer to perform any act for which an operator, field representative, or applicator license is required, including, but not limited to, performing or offering pest control evaluations or inspections, pest identification, making any claims of pest control safety or pest control efficacy, or to offer price quotes other than what is provided and printed on the company advertising or literature, or both . . .

15. Code section 8639 states:

Aiding or abetting an unlicensed individual or unregistered company to evade the provisions of this chapter [the Structural Pest Control Act] or knowingly combining or conspiring with an unlicensed individual or unregistered company, or allowing one's license or company registration to be used by an unlicensed individual or unregistered company, or acting as agent or partner or associate, or otherwise, of an unlicensed individual or unregistered company to evade the provisions of this chapter is a ground for disciplinary action.

16. Code section 8641 states:

Failure to comply with the provisions of this chapter, or any rule or regulation adopted by the board, or the furnishing of a report of inspection without the making of a bona fide inspection of the premises for wood-destroying pests or organisms, or furnishing a notice of work completed prior to the completion of the work specified in the contract, is a ground for disciplinary action.

17. Code section 8642 states that "[t]he commission of any grossly negligent or fraudulent act by the licensee as a pest control operator, field representative, or applicator or by a registered company is a ground for disciplinary action."

18. Code section 8649 states:

Conviction of a crime substantially related to the qualifications, functions, and duties of a structural pest control operator, field representative, applicator, or registered company is a ground for disciplinary action. The certified record of conviction shall be conclusive evidence thereof.

19. Code section 8652 states:

Failure of a registered company to make and keep all inspection reports, field notes contracts, documents, notices of work completed, and records, other than financial records, for a period of not less than three years after completion of any work or operation for the control of structural pests or organisms, is a ground for disciplinary action. These records shall be made available to the executive officer of the board or his or her duly authorized representative during business hours.

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20. Code section 8655 states:

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A plea or verdict of guilty or a conviction following a plea of nolo contendere made to a charge substantially related to the qualifications, functions, and duties of a structural pest control operator, field representative, applicator, or registered company is deemed to be a conviction withing the meaning of this article or Section 8568 of this chapter. The board may order the license or registration suspended or revoked, or may decline to issue a license, when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4 of the Penal Code allowing the individual or registered company to withdraw a plea of guilty and to enter a plea of not guilty, or setting side the verdict of guilty, or dismissing the accusation, information or indictment.

Cost Recovery

21. Code section 125.3 states, in pertinent part, that a Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

FIRST CAUSE FOR DISCIPLINE

(Criminal Conviction)

22. Respondent Roberts is subject to disciplinary action pursuant to Code section 8649. On or about August 23, 2005, in the criminal proceeding titled *People v. William Ray Roberts* (Super. Ct. San Bernardino County, 2005, Case No. FVA023857), Respondent plead guilty to a violation of Vehicle Code section 2800.2, subdivision (a) (evading a pursuing peace officer with wanton disregard for the safety of persons or property, a felony), a crime substantially related to the qualifications, functions, and duties of a structural pest control operator and field representative. On January 12, 2006, Respondent was sentenced to 365 days in a San Bernardino County Jail facility and was placed on supervised probation for a period of 36 months. The circumstances of the crime are that on or about September 9, 2004, Respondent, while operating a Base Line van, willfully and unlawfully evaded, fled, or otherwise attempted to elude a pursuing peace officer's motor vehicle while all of the following conditions existed: the peace officer's motor vehicle exhibited at least one lighted red lamp visible from the front and Respondent saw and reasonably should have seen the lamp, the peace officer's motor vehicle was

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sounding its siren as was reasonably necessary, the peace officer's motor vehicle was distinctively marked, and the peace officer's motor vehicle was operated by a peace officer. Further, Respondent drove the pursued vehicle with a willful or wanton disregard for the safety of persons and property.

BOARD INVESTIGATION

- 23. On and between February 21, 2005, and March 7, 2006, Respondent Base Line (hereinafter "Base Line") reported and filed with the Board the addresses of approximately 162 properties that were inspected by Respondent Pabon on behalf of Base Line. On and between July 1, 2005, and October 5, 2005, Base Line reported and filed with the Board the addresses of approximately 22 properties that were inspected by Respondent Watson on behalf of Base Line.
- 24. Board Specialist Steven R. Smith ("Smith") determined that Respondents Pabon's and Watson's field representative's licenses were canceled at the time the inspections were conducted.
- 25. On March 15, 2006, Smith went to Base Line's principal office located at 11472 Homewood Place in Fontana, California, a private residence, to review the company's pest control records. Smith identified himself to Respondent Roberts' wife, Patricia Roberts ("Patricia"), and advised Patricia that he needed to look at the company's paperwork and discuss several issues relating to Base Line's pest control business. Patricia told Smith that she did not know much about the business and that if Smith had any questions, he would have to speak with Respondent Pabon or "Jesse". Patricia also stated that Smith would have to make an appointment if he needed to look at any paperwork. Smith informed Patricia that the law requires that a pest control company's records be made available to representatives of the Board during business hours. Patricia told Smith that he had arrived during business hours; however, she needed to leave. Smith asked Patricia if the qualifying manager was available to speak with him. Patricia gave Smith the cellular telephone number for Respondent Pabon. Approximately 15 minutes later, Patricia left the residence in a Base Line truck.

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- 26. That same day, Smith contacted Pabon and asked him what his position was with Base Line. Pabon told Smith that he was the service manager. Smith telephoned Base Line and left a voice mail message requesting that a representative from the company contact him regarding scheduling an appointment to review Base Line's records.
- 27. On March 16, 2006, Smith received a telephone message from Patricia, stating that it would be two or three weeks before she would be able to schedule an appointment for Smith. Smith telephoned Base Line and told Patricia that he could not wait two or three weeks to review the records and explained again that the company was required to make their pest control records available to representatives of the Board during business hours. Patricia refused to schedule an appointment with Smith.

SECOND CAUSE FOR DISCIPLINE

(Aiding and Abetting Unlicensed Individuals)

- 28. Respondents Base Line, Roberts, and Pernod are subject to disciplinary action pursuant to Code section 8639 in that they aided or abetted, knowingly combined or conspired with, or acted as agents or partners or associates, or otherwise, of unlicensed individuals to evade the provisions of the Structural Pest Control Act, as follows:
- a. In and between February 2005, and March 2006, Respondents Base Line, Roberts and/or Pernod authorized or permitted Respondent Pabon to perform Wood Destroying Pests and Organisms ("WDO") inspections on behalf of Respondent Base Line when, in fact, Pabon's field representative's license was canceled, in violation of Code section 8550.
- b. In and between July 2005, and October 2005, Respondents Base Line and Roberts authorized or permitted Respondent Watson to perform WDO inspections on behalf of Base Line when, in fact, Watson's field representative's license was canceled, in violation of Code section 8550.

THIRD CAUSE FOR DISCIPLINE

(Failure to Make Bona Fide WDO Inspections)

29. Respondent Base Line is subject to disciplinary action pursuant to Code section 8641. In and between February 2005, and March 2006, Respondent furnished WDO

1	inspection reports to an unknown number of consumers without the making of bona fide
2	inspections of the consumers' premises for wood-destroying pests or organisms in that the WDO
3	inspections were performed by Respondents Pabon and Watson, whose field representative's
4.	licenses had been canceled.
5	FOURTH CAUSE FOR DISCIPLINE
6	(Fraud)
7	30. Respondent Base Line and its owner, Respondent Roberts, are subject to
8	disciplinary action pursuant to Code section 8642 in that in and between February 2005, and
9	March 2006, Respondents committed fraud, as follows: Respondents charged and obtained
10	payment from an unknown number of consumers for performing bona fide inspections of the
11	consumers' premises for wood-destroying pests or organisms. In fact, Respondents authorized or
12	permitted unlicensed individuals, Respondents Pabon and Watson, to conduct the inspections,
13	therefore depriving the consumers of bona fide WDO inspections of their properties.
14	FIFTH CAUSE FOR DISCIPLINE
15	(Failure to Make Structural Pest Control Records
16	Available to Representatives of the Board)
17	31. Respondent Base Line is subject to disciplinary action pursuant to Code
18	section 8652 in that in or about March 2006, it failed to make its inspection records available to
19	Board Specialist Steven R. Smith, as set forth in paragraphs 25 through 27 above.
20	SIXTH CAUSE FOR DISCIPLINE
21	(Unlicensed Activity)
22	32. Respondent Pabon is subject to disciplinary action pursuant to Code
23	section 8641 in that in and between February 2005, and March 2006, Respondent failed to
24	comply with Code section 8550, subdivision (a), by engaging in or offering to engage in the
25	business or practice of structural pest control when, in fact, his field representative's license had
26	been canceled.
27	,
28	

SEVENTH CAUSE FOR DISCIPLINE

(Gross Negligence or Fraud)

33. Respondent Pabon is subject to disciplinary action pursuant to Code section 8642 in that in and between February 2005, and March 2006, Respondent committed grossly negligent or fraudulent acts, as follows: Respondent performed approximately 162 WDO inspections of various consumers' properties when his field representative's licence was canceled, therefore depriving the consumers of bona fide WDO inspections of their properties.

EIGHTH CAUSE FOR DISCIPLINE

(Unlicensed Activity)

34. Respondent Watson is subject to disciplinary action pursuant to Code section 8641 in that in and between July 2005, and October 2005, Respondent failed to comply with Code section 8550, subdivision (a), by engaging in or offering to engage in the business or practice of structural pest control when, in fact, his field representative's license had been canceled.

NINTH CAUSE FOR DISCIPLINE

(Gross Negligence or Fraud)

35. Respondent Watson is subject to disciplinary action pursuant to Code section 8642 in that in and between July 2005, and October 2005, Respondent committed grossly negligent or fraudulent acts, as follows: Respondent performed approximately 22 WDO inspections of various consumers' properties when his field representative's licence was canceled, therefore depriving the consumers of bona fide WDO inspections of their properties.

MATTERS IN AGGRAVATION

36. To determine the degree of penalty, if any, to be imposed on Respondents Base Line and Roberts, Complainant alleges:

Respondent Base Line:

a. On May 10, 2004, Respondent paid a fine of \$7,500 levied by the Board for Respondent's violation of Code section 8516, subdivision (b).

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b. On September 16, 2004, Respondent paid a fine of \$50 levied by the Los Angeles County Agricultural Commissioner for Respondent's violation of Code section 8505.17.

Respondent Roberts:

- c. On January 23, 2004, Respondent paid a fine of \$75 levied by the Board against Respondent's field representative's license for Respondent's violation of Code section 8516, subdivision (b)(6) and (7).
- d. On May 10, 2004, Respondent paid a fine of \$7,500 levied by the Board against Respondent's operator's license for Respondent's violation of Code section 8516, subdivision (b).

OTHER MATTERS

- 37. Code section 8620 provides, in pertinent part, that a respondent may request that a civil penalty of not more than \$5,000 be assessed in lieu of an actual suspension of 1 to 19 days, or not more than \$10,000 for an actual suspension of 20 to 45 days. Such request must be made at the time of the hearing and must be noted in the proposed decision. The proposed decision shall not provide that a civil penalty shall be imposed in lieu of a suspension.
- 38. Pursuant to Code section 8624, the causes for discipline established as to Respondent Base Line likewise constitute causes for discipline against William Ray Roberts, also known as Billy Ray Roberts (hereinafter "William Ray Roberts"), who served as the qualifying manager for Respondent Base Line from December 3, 2002, through January 13, 2006, regardless of whether William Ray Roberts had knowledge of or participated in the acts or omissions which constitute causes for discipline against Respondent Base Line.
- 39. Pursuant to Code section 8624, if Operator's License Number OPR 10627, issued to William Ray Roberts, is suspended or revoked, the Board may suspend or revoke Company Registration Certificate Number PR 4236 issued to Respondent Base Line, with William Ray Roberts as qualifying manager.
- 40. Pursuant to Code section 8624, the causes for discipline established as to Respondent Base Line likewise constitute causes for discipline against James Paul Pernod, who served as the qualifying manager for Respondent Base Line from January 13, 2006, through

September 1, 2006, regardless of whether James Paul Pernod had knowledge of or participated in the acts or omissions which constitute causes for discipline against Respondent Base Line.

- 41. Pursuant to Code section 8624, if Operator's License Number OPR 7134, issued to James Paul Pernod, is suspended or revoked, the Board may suspend or revoke Company Registration Certificate Number PR 4236 issued to Respondent Base Line.
- 42. Pursuant to Code section 8654, if discipline is imposed on Field Representative's License Number FR 30819, issued to Pablo Raul Pabon, also known as Pablo Raul Callajes (hereinafter "Pablo Raul Pabon"), Pablo Raul Pabon shall be prohibited from serving as an officer, director, associate, partner, qualifying manager, or responsible managing employee for any registered company during the time the discipline is imposed, and any registered company which employs, elects, or associates Pablo Raul Pabon shall be subject to disciplinary action.
- 43. Pursuant to Code section 8654, if discipline is imposed on Field Representative's License Number FR 35917, issued to Brian Thomas Watson, Brian Thomas Watson shall be prohibited from serving as an officer, director, associate, partner, qualifying manager, or responsible managing employee for any registered company during the time the discipline is imposed, and any registered company which employs, elects, or associates Brian Thomas Watson shall be subject to disciplinary action.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Structural Pest Control Board issue a decision:

- Revoking or suspending Company Registration Certificate Number
 PR 4236, issued to Base Line Termite Company;
- 2. Revoking or suspending Operator's License Number OPR 10627, issued to William Ray Roberts, also known as Billy Ray Roberts;
- 3. Revoking or suspending Field Representative's License Number FR 18880, issued to William Ray Roberts, also known as Billy Ray Roberts;

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phd; 12/27/2006