3. On or about June 27, 2011, Respondent was served by Certified and First Class Mail copies of the Accusation No. 2011-70, Statement to Respondent, Notice of Defense, Request for Discovery, and Discovery Statutes (Government Code sections 11507.5, 11507.6, and 11507.7) at Respondent's address of record which, pursuant to Business and Professions Code section 136, is required to be reported and maintained with the Board, which was and is:

1700 K Street, Suite 200 Bakersfield, CA 93301

and

P.O. Box 2466 Bakersfield, CA 93303

- 4. Service of the Accusation was effective as a matter of law under the provisions of Government Code section 11505, subdivision (c) and/or Business & Professions Code section 124.
- 5. On or about October 1, 2011, the aforementioned documents were returned by the U.S. Postal Service marked "Unclaimed." The address on the documents was the same as the address on file with the Board. Respondent failed to maintain an updated address with the Board and the Board has made attempts to serve the Respondent at the address on file. Respondent has not made himself available for service and therefore, has not availed himself of his right to file a notice of defense and appear at hearing.
 - 6. Government Code section 11506 states, in pertinent part:
 - (c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing.
- 7. Respondent failed to file a Notice of Defense within 15 days after service upon him of the Accusation, and therefore waived his right to a hearing on the merits of Accusation No. 2011-70.
 - 8. California Government Code section 11520 states, in pertinent part:
 - (a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to

respondent.

- 9. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on the relevant evidence contained in the Default Decision Evidence Packet in this matter, as well as taking official notice of all the investigatory reports, exhibits and statements contained therein on file at the Board's offices regarding the allegations contained in Accusation No. 2011-70, finds that the charges and allegations in Accusation No. 2011-70, are separately and severally, found to be true and correct by clear and convincing evidence.
- 10. Taking official notice of its own internal records, pursuant to Business and Professions Code section 125.3, it is hereby determined that the reasonable costs for Investigation and Enforcement is one thousand ninety-dollars (\$1,090.00) as of December 5, 2011.

DETERMINATION OF ISSUES

- 1. Based on the foregoing findings of fact, Respondent Steven R. Adler has subjected his Field Representative's License No. FR 41459 to discipline.
 - 2. The agency has jurisdiction to adjudicate this case by default.
- 3. The Structural Pest Control Board is authorized to revoke Respondent's Field Representative's License based upon the following violation alleged in the Accusation which is supported by the evidence contained in the Default Decision Evidence Packet in this case.:
 - a. Failure to Verify Completion of Continuing Education.

ORDER

IT IS SO ORDERED that Field Representative's License No. FR 41459, heretofore issued to Respondent Steven R. Adler, is revoked.

Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a written motion requesting that the Decision be vacated and stating the grounds relied on within seven (7) days after service of the Decision on Respondent. The agency in its discretion may vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute.

1	This Decision shall be	ecome effective onFebruary 17, 2012
2	It is so ORDERED _	January 18, 2012
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4		Color Carlo
5		FOR THE STRUCTURAL PEST CONTROL BOARD
6	•	DEPARTMENT OF PESTICIDE REGULATION
7		
8	,	
9	51042866.DOC DOJ Matter ID:LA2010601436	
10	Attachment	
11	Attachment: Exhibit A: Accusation	
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		DEFAULT DECISION AND ORDER

2 3 4 5 6 7 8	KAMALA D. HARRIS Attorney General of California GREGORY J. SALUTE Supervising Deputy Attorney General HEATHER HUA Deputy Attorney General State Bar No. 223418 300 So. Spring Street, Suite 1702 Los Angeles, CA 90013 Telephone: (213) 897-2574 Facsimile: (213) 897-2804 Attorneys for Complainant BEFORE THE STRUCTURAL PEST CONTROL BOARD DEPARTMENT OF PESTICIDE REGULATION STATE OF CALIFORNIA		
10	G N		
11	In the Matter of the Accusation Against: Case No. 2011-70		
12 13	STEVEN R. ADLER 1700 K Street, Suite 200 Bakersfield, CA 93301 A C C U S A T I O N		
	Bakersfield, CA 93301 Field Representative's License No. FR 41459 ACCUSATION		
14	Respondent.		
16	Complainant alleges:		
17	PARTIES		
18	1. William H. Douglas ("Complainant") brings this Accusation solely in his official		
19	capacity as the Interim Registrar/Executive Officer of the Structural Pest Control Board		
20	("Board"), Department of Pesticide Regulation.		
21	2. On or about March 9, 2007, the Board issued Field Representative's License Number		
22	FR 41459 in Branches 2 (general pest) and 3 (termite) to Steven R. Adler ("Respondent"),		
23	employee of Terminix International Company, LP ("Terminix"). On or about September 30,		
24	2008, Respondent left the employ of Terminix. On or before October 2, 2008, Respondent		
25	became employed by Clark Pest Control, Inc. Respondent's field representative's license will		
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28			

STATUTORY AND REGULATORY PROVISIONS

3. Business and Professions Code ("Code") section 8620 provides, in pertinent part, that the Board may suspend or revoke a license when it finds that the holder, while a licensee or applicant, has committed any acts or omissions constituting cause for disciplinary action or in lieu of a suspension may assess a civil penalty.

4. Code section 8654 states:

Any individual who has been denied a license for any of the reasons specified in Section 8568, or who has had his or her license revoked, or whose license is under suspension, or who has failed to renew his or her license while it was under suspension, or who has been a member, officer, director, associate, qualifying manager, or responsible managing employee of any partnership, corporation, firm, or association whose application for a company registration has been denied for any of the reasons specified in Section 8568, or whose company registration has been revoked as a result of disciplinary action, or whose company registration is under suspension, and while acting as such member, officer, director, associate, qualifying manager, or responsible managing employee had knowledge of or participated in any of the prohibited acts for which the license or registration was denied, suspended or revoked, shall be prohibited from serving as an officer, director, associate, partner, qualifying manager, or responsible managing employee of a registered company, and the employment, election or association of such person by a registered company is a ground for disciplinary action.

5. Code section 8641 states:

Failure to comply with the provisions of this chapter, or any rule or regulation adopted by the board, or the furnishing of a report of inspection without the making of a bona fide inspection of the premises for wood destroying pests or organisms, or furnishing a notice of work completed prior to the completion of the work specified in the contract, is a ground for disciplinary action.

6. Code section 8593 states:

The board shall require as a condition to the renewal of each operator's and field representative's license that the holder submit proof satisfactory to the board that he or she has informed himself or herself of developments in the field of pest control either by completion of courses of continuing education in pest control approved by the board or equivalent activity approved by the board.

In lieu of submitting that proof, the licenseholder, if he or she so desires, may take and successfully complete an examination given by the board, designed to test his or her knowledge of developments in the field of pest control since the issuance of his or her license.

The board shall develop a correspondence course or courses with any educational institution or institutions as it deems appropriate. This course may be used to fulfill the requirements of this section. The institution may charge a reasonable fee for each course.

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branch of pest control pursuant to this section in an amount sufficient to cover the 1 cost of administering each examination, provided, however, that in no event shall the fee exceed fifty dollars (\$ 50) for each examination. 2 California Code of Regulations, title 16, section ("Regulation") 1950 states, in 3 pertinent part: 4 (a) Except as provided in section 1951, every licensee is required, as a 5 condition to renewal of a license, to certify that he or she has completed the continuing education requirements set forth in this article. A licensee who cannot 6 verify completion of continuing education by producing certificates of activity completion, whenever requested to do so by the Board, may be subject to disciplinary 7 action under section 8641 of the code. 8 (b) Each licensee is required to gain a certain number of continuing education hours during the three year renewal period. The number of hours required 9 depends on the number of branches of pest control in which licenses are held. The subject matter covered by each activity shall be designated as "technical" or "general" 10 by the Board when the activity is approved. Hour values shall be assigned by the Board to each approved educational activity, in accordance with the provisions of 11 section 1950.5. 12 13 (d) Field representatives licensed in one branch of pest control shall have completed 16 continuing education hours, field representatives licensed in two 14 branches of pest control shall have completed 20 continuing education hours, field representatives licensed in three branches of pest control shall have completed 24 15 continuing education hours during each three year renewal period. In each case, a minimum of four continuing education hours in a technical subject directly related to 16 each branch of pest control held by the licensee must be gained for each branch of pest control licensed and a minimum of eight hours must be gained from Board 17 approved courses on the Structural Pest Control Act, the Rules and Regulations, or structural pest control related agencies' rules and regulations . . . 18 COST RECOVERY 19 Code section 125.3 states, in pertinent part, that a Board may request the 8. 20 administrative law judge to direct a licentiate found to have committed a violation or violations of 21 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and 22 enforcement of the case. 23 24 /// 25 /// /// 26 27 28 ///

The board may charge a fee for the taking of an examination in each

CAUSE FOR DISCIPLINE

(Failure to Verify Completion of Continuing Education)

- 9. On or about April or May 2009, Respondent submitted a license renewal application to the Board. On or about April 30, 2009, Respondent certified under penalty of perjury on the application form that he successfully completed 20 hours of continuing education during his last renewal period.
- 10. On December 8, 2009, February 8, 2010, May 11, 2010, and October 5, 2010, a representative of the Board sent Respondent written requests for copies of his continuing education certificates for the renewal period of July 1, 2006, through June 30, 2009. Respondent was advised that his failure to verify his continuing education hours or to supply the requested information could subject his field representative's license to disciplinary action.
- 11. Respondent is subject to disciplinary action pursuant to Code section 8641 in that Respondent failed to comply with the California Code of Regulations section 1950 of the Structural Pest Control Act by failing to verify that he completed courses of continuing education in pest control approved by the Board. Specifically, Respondent failed to submit copies of his continuing education certificates for the renewal period of July 1, 2006, through June 30, 2009, as requested by the Board's representative.

OTHER MATTERS

- 12. Code section 8620 provides, in pertinent part, that a respondent may request that a civil penalty of not more than \$5,000 be assessed in lieu of an actual suspension of 1 to 19 days, or not more than \$10,000 for an actual suspension of 20 to 45 days. Such request must be made at the time of the hearing and must be noted in the proposed decision. The proposed decision shall not provide that a civil penalty shall be imposed in lieu of a suspension.
- 13. Pursuant to Code section 8654, if discipline is imposed on Field Representative's License Number FR 41459, issued to Respondent Steven R. Adler, he shall be prohibited from serving as an officer, director, associate, partner, qualifying manager, or responsible managing employee for any registered company during the time the discipline is imposed, and any

1	registered company which employs, elects, or associates with Respondent Steven R. Adler shall		
2	be subject to disciplinary action.		
3	PRAYER		
4	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,		
5	and that following the hearing, the Structural Pest Control Board issue a decision:		
6	1. Revoking or suspending Field Representative's License Number FR 41459, issued		
7	to Respondent Steven R. Adler;		
8	2. Prohibiting Respondent Steven R. Adler from serving as an officer, director,		
9	associate, partner, qualifying manager or responsible managing employee of any registered		
10	company during the period that discipline is imposed on Field Representative's License Number		
11	FR 41459, issued to Respondent Steven R. Adler;		
12	3. Ordering Respondent Steven R. Adler to pay the Structural Pest Control Board the		
13	reasonable costs of the investigation and enforcement of this case, pursuant to Business and		
14	Professions Code section 125.3;		
15	4. Taking such other and further action as deemed necessary and proper.		
16			
17			
18	DATED: 6/16/11 Milliam H. Cauglas		
19	DATED: 6/16/11 WILLIAM H. DOUGLAS Interim Registrar/Executive Officer		
20	Structural Pest Control Board Department of Pesticide Regulation		
21	State of California Complainant		
22	Complainan		
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Accusation