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8 **BEFORE THE**
9 **STRUCTURAL PEST CONTROL BOARD**
10 **DEPARTMENT OF PESTICIDE REGULATION**
11 **STATE OF CALIFORNIA**

11 In the Matter of the Accusation Against:
12 **Shannon S. Lopez**
13 **18710 Wilmington, Ste. #111**
Rancho Dominguez, CA 90220
14 **Field Representative License No. FR44507,**
15 **Branch 2**
16 Respondent

Case No. 2013-24

ACCUSATION

17 Complainant alleges:

18 **PARTIES**

19 1. Susan Saylor ("Complainant") brings this Accusation solely in her official capacity as
20 the Interim Registrar/Executive Officer of the Structural Pest Control Board ("Board"),
21 Department of Pesticide Regulation.

22 2. On or about June 26, 2009, the Board issued Field Representative License Number
23 FR44507 in Branch 2 (general pests) to Shannon S. Lopez ("Respondent"). Respondent's field
24 representative license will expire on June 30, 2014, unless renewed.

25 **STATUTORY AND REGULATORY PROVISIONS**

26 3. Business and Professions Code ("Code") section 8620 provides, in pertinent part, that
27 the Board may suspend or revoke a license when it finds that the holder, while a licensee or
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1 applicant, has committed any acts or omissions constituting cause for disciplinary action or in lieu
2 of a suspension may assess a civil penalty.

3 4. Code section 8654 states:

4 Any individual who has been denied a license for any of the reasons
5 specified in Section 8568, or who has had his or her license revoked, or whose license
6 is under suspension, or who has failed to renew his or her license while it was under
7 suspension, or who has been a member, officer, director, associate, qualifying
8 manager, or responsible managing employee of any partnership, corporation, firm, or
9 association whose application for a company registration has been denied for any of
10 the reasons specified in Section 8568, or whose company registration has been
11 revoked as a result of disciplinary action, or whose company registration is under
12 suspension, and while acting as such member, officer, director, associate, qualifying
13 manager, or responsible managing employee had knowledge of or participated in any
14 of the prohibited acts for which the license or registration was denied, suspended or
15 revoked, shall be prohibited from serving as an officer, director, associate, partner,
16 qualifying manager, or responsible managing employee of a registered company, and
17 the employment, election or association of such person by a registered company is a
18 ground for disciplinary action.

12 5. Code section 8641 states:

13 Failure to comply with the provisions of this chapter, or any rule or
14 regulation adopted by the board, or the furnishing of a report of inspection without
15 the making of a bona fide inspection of the premises for wood destroying pests or
16 organisms, or furnishing a notice of work completed prior to the completion of the
17 work specified in the contract, is a ground for disciplinary action.

16 6. Code section 8593 states:

17 The board shall require as a condition to the renewal of each Field
18 Representative's and field representative's license that the holder submit proof
19 satisfactory to the board that he or she has informed himself or herself of
20 developments in the field of pest control either by completion of courses of
21 continuing education in pest control approved by the board or equivalent activity
22 approved by the board.

21 In lieu of submitting that proof, the licenseholder, if he or she so desires,
22 may take and successfully complete an examination given by the board, designed to
23 test his or her knowledge of developments in the field of pest control since the
24 issuance of his or her license.

23 The board shall develop a correspondence course or courses with any
24 educational institution or institutions as it deems appropriate. This course may be
25 used to fulfill the requirements of this section. The institution may charge a
26 reasonable fee for each course.

26 The board may charge a fee for the taking of an examination in each
27 branch of pest control pursuant to this section in an amount sufficient to cover the
28 cost of administering each examination, provided, however, that in no event shall the
29 fee exceed fifty dollars (\$ 50) for each examination.

1 7. California Code of Regulations, title 16, section ("Regulation") 1950 states, in
2 pertinent part:

3 (a) Except as provided in section 1951, every licensee is required, as a
4 condition to renewal of a license, to certify that he or she has completed the
5 continuing education requirements set forth in this article. A licensee who cannot
6 verify completion of continuing education by producing certificates of activity
7 completion, whenever requested to do so by the Board, may be subject to disciplinary
8 action under section 8641 of the code.

9 (b) Each licensee is required to gain a certain number of continuing
10 education hours during the three year renewal period. The number of hours required
11 depends on the number of branches of pest control in which licenses are held. The
12 subject matter covered by each activity shall be designated as "technical" or "general"
13 by the Board when the activity is approved. Hour values shall be assigned by the
14 Board to each approved educational activity, in accordance with the provisions of
15 section 1950.5.

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17 (d) Field representatives licensed in one branch of pest control shall have
18 completed 16 continuing education hours, field representatives licensed in two
19 branches of pest control shall have completed 20 continuing education hours, field
20 representatives licensed in three branches of pest control shall have completed 24
21 continuing education hours during each three year renewal period. In each case, a
22 minimum of four continuing education hours in a technical subject directly related to
23 each branch of pest control held by the licensee must be gained for each branch of
24 pest control licensed and a minimum of eight hours must be gained from Board
25 approved courses on the Structural Pest Control Act, the Rules and Regulations, or
26 structural pest control related agencies' rules and regulations . . .

27 **COST RECOVERY**

28 8. Code section 125.3 states, in pertinent part, that a Board may request the
administrative law judge to direct a licentiate found to have committed a violation or violations of
the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
enforcement of the case.

FIRST CAUSE FOR DISCIPLINE

(Failure to Verify Completion of Continuing Education)

9. On or about August 1, 2011, Respondent submitted a license renewal
application to the Board wherein Respondent certified under penalty of perjury that she
successfully completed sixteen (16) hours of continuing education during her last renewal period.

10. On or about October 20, 2011, a representative of the Board sent
Respondent a letter indicating that she had been selected for the 2011 continuing education (CE)

1 audit. The October 20, 2011 letter to Respondent asked Respondent to submit copies of the
2 certificates of course completion which verified her CE hours for the renewal period of July 1,
3 2008, through, June 30, 2011, to the Board.

4 11. Having received no response from Respondent, on or about January 13,
5 2012, a representative of the Board sent a second request letter to Respondent asking her to
6 submit copies of any certificates of course completion which verify her continuing education
7 hours for the renewal period of July 1, 2008 through June 30, 2011, to the Board.

8 12. After again receiving no response from Respondent, on or about March,
9 13, 2012, the Board sent a final request letter to Respondent asking her to submit copies of any
10 certificates of course completion which verify her continuing education hours for the renewal
11 period of July 1, 2008 through June 30, 2011, to the Board.

12 13. After again receiving no response from Respondent, on or about
13 September 26, 2012, the Board sent another final request letter to Respondent's alleged home
14 address asking her to submit copies of any certificates of course completion which verify her
15 continuing education hours for the renewal period of July 1, 2008 through June 30, 2011, to the
16 Board. The letter was returned back to the Board as "Attempted-Not Known, Unable to Forward."

17 14. Respondent is subject to disciplinary action pursuant to Code sections
18 8641 and 8593 in that she failed to comply with Regulation 1950 by failing to verify that she
19 completed all of the required courses of continuing education in pest control approved by the
20 Board. Specifically, Respondent failed to produce copies documenting completion of sixteen
21 (16) hours of continuing education for the renewal period of July 1, 2008 through June 30, 2011,
22 as requested by the Board's representative.

23 **SECOND CAUSE FOR DISCIPLINE**

24 **(Misrepresentation of Material Fact)**

25 15. Respondent is subject to disciplinary action pursuant to Code sections
26 8641 and 8637 in that she made a misrepresentation of a material fact to the Board or its designee
27 in that on or about August 1, 2011, Respondent sent back to the Board a completed license
28 renewal application signed under penalty of perjury that she had completed all sixteen (16) hours

1 of continuing education required for renewal of her license when in fact she had not completed
2 the sixteen (16) hours required for renewal of her license. Paragraphs 9-14 are hereby
3 incorporated by reference as though alleged herein.

4 **OTHER MATTERS**

5 16. Code section 8620 provides, in pertinent part, that a respondent may
6 request that a civil penalty of not more than \$5,000 be assessed in lieu of an actual suspension of
7 1 to 19 days, or not more than \$10,000 for an actual suspension of 20 to 45 days. Such request
8 must be made at the time of the hearing and must be noted in the proposed decision. The
9 proposed decision shall not provide that a civil penalty shall be imposed in lieu of a suspension.

10 17. Pursuant to Code section 8654, if discipline is imposed on Field
11 Representative License Number FR44507, issued to Shannon S. Lopez, Shannon S. Lopez shall
12 be prohibited from serving as an officer, director, associate, partner, qualifying manager, or
13 responsible managing employee for any registered company during the time the discipline is
14 imposed, and any registered company which employs, elects, or associates Shannon S. Lopez
15 shall be subject to disciplinary action.

16 **PRAYER**

17 WHEREFORE, Complainant requests that a hearing be held on the matters
18 herein alleged, and that following the hearing, the Structural Pest Control Board issue a decision:

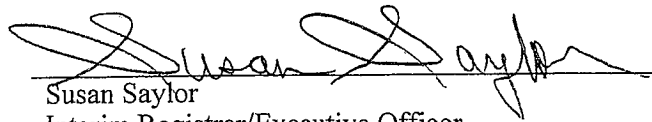
- 19 1. Revoking or suspending Field Representative's License Number
20 FR44507, issued to Shannon S. Lopez;
- 21 2. Prohibiting Shannon S. Lopez from serving as an officer, director,
22 associate, partner, qualifying manager or responsible managing employee of any registered
23 company during the period that discipline is imposed on Field Representative's License Number
24 FR44507, issued to Shannon S. Lopez;
- 25 3. Ordering Shannon S. Lopez to pay the Structural Pest Control Board the
26 reasonable costs of the investigation and enforcement of this case, pursuant to Business and
27 Professions Code section 125.3;

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4. Taking such other and further action as deemed necessary and proper.

DATED: 11/15/12



Susan Saylor
Interim Registrar/Executive Officer
Structural Pest Control Board
Department of Pesticide Regulation
State of California
Complainant