BEFORE THE STRUCTURAL PEST CONTROL BOARD DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the First Amended Accusation Against:

EAGLESHIELD PEST CONTROL L P P.O. Box 704 Madera, CA 93639 -and-566 Kent Drive Madera, CA 93637 Company Registration Certificate No. PR 5706, Branch 2,

and

ROBERT JESSE FLORES P.O. Box 704 Madera, CA 93639 Operator's License No. OPR 11493, Branch 2

Respondents.

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the

Structural Pest Control Board, Department of Consumer Affairs, as its Decision in this matter.

The Decision shall become effective on ______ December 1, 2013

IT IS SO ORDERED November 1, 2013

FOR THE STRUCUTRAL PEST CONTROL BOARD DEPARTMENT OF CONSUMER AFFAIRS

Case No. 2011-72

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1	KAMALA D, HARRIS		
2	Attorney General of California KENT D. HARRIS		
3	Supervising Deputy Attorney General PHILLIP L. ARTHUR Deputy Attorney General		
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5	P.O. Box 944255	P.O. Box 944255 Sacramento, CA 94244-2550	
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8	Attorneys for Complainant	T D. HARRIS prvising Deputy Attorney General LIP L. ARTHUR tty Attorney General a Bar No. 238339 00 I Street, Suite 125 b Bar No. 238339 00 I Street, Suite 125 b Bar No. 238339 cramento, CA 94244-2550 lephone: (916) 322-0032 esimile: (916) 322-8643 mail: Phillip, Arthur@doj.ca.gov rneys for Complainant BEFORE THE STRUCTURAL PEST CONTROL BOARD DEPARTMENT OF PESTICIDE REGULATION STATE OF CALIFORNIA The Matter of the First Amended Accusation inst: GLESHIELD PEST CONTROL, L.P. b Box 704 dera, CA 93639 d- Kent Drive dera, CA 93637 mpany Registration Certificate No. PR 6, Br. 2, BERT JESSE FLORES b Bert JESSE FLORES complete the stress of the	
9	BEFORE THE STRUCTURAL PEST CONTROL BOARD		
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12	In the Matter of the First Amended Accusation Against:	Case No. 2011-72	
13	EAGLESHIELD PEST CONTROL, L.P.		
14	P.O. Box 704 Madera, CA 93639		
15	-and- 566 Kent Drive		
16	Company Registration Certificate No. PR		
17			
18	P.O. Box 704		
19	Operator's License No. OPR 11493, Br. 2		
20	Respondents.		
21			
22	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-		
23	entitled proceedings that the following matters are true:		
24	PARTIES		
. 25	1. William H. Douglas (Complainant) was the former Interim Registrar/Executive		
26	Officer of the Structural Pest Control Board. He brought these actions solely in his official		
27	capacity, Susan Saylor is the current Interim Registrar/Executive Officer of the Structural Pest		
28	28		
	1 STIPULATED SETTLEMENT (2011-72)		

STIPULATED SETTLEMENT (2011-72)

Control. She maintains these actions solely in her official capacity and is represented in this matter by Kamala D. Harris, Attorney General of the State of California, by Phillip L. Arthur, Deputy Attorney General.

2. Respondents Eagleshield Pest Control, L.P., and Robert Jesse Flores (Respondents)
are representing themselves in this proceeding and have chosen not to exercise their right to be
represented by counsel.

3. On or about October 23, 2008, the Structural Pest Control Board issued Company
Registration Certificate No. PR 5706, Br. 2, to Eagleshield Pest Control, L.P. (Respondent). The
Company Registration Certificate was in full force and effect at all times relevant to the charges
brought in First Amended Accusation No. 2011-72.

4. On or about March 23, 2007, the Structural Pest Control Board issued Operator's
 License No. OPR 11493, Br. 2, to Robert Jesse Flores (Respondent). The Operator's License was
 in full force and effect at all times relevant to the charges brought in the First Amended
 Accusation No. 2011-72, and will expire on June 30, 2015, unless renewed.

JURISDICTION

First Amended Accusation No. 2011-72 was filed before the Structural Pest Control
 Board (Board), Department of Pesticide Regulation, and is currently pending against
 Respondents. The First Amended Accusation and all other statutorily required documents were
 properly served on Respondents on May 11, 2012. Respondents timely appeared, walved their
 right to a hearing, and requested settlement terms.

6. A copy of First Amended Accusation No. 2011-72 is attached as exhibit A and
incorporated herein by reference.

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ADVISEMENT AND WAIVERS

7. Respondents have carefully read, and understand the charges and allegations in First
Amended Accusation No. 2011-72. Respondents have also carefully read, and understand the
effects of this Stipulated Settlement and Disciplinary Order.

8. Respondents are fully aware of their legal rights in this matter, including the right to a
hearing on the charges and allegations in the First Amended Accusation; the right to be

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STIPULATED SETTLEMENT (2011-72)

represented by counsel at their own expense; the right to confront and cross-examine the witnesses against them; the right to present evidence and to testify on their own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other 4 rights accorded by the California Administrative Procedure Act and other applicable laws. . 5

9. Respondents voluntarily, knowingly, and intelligently waive and give up each and every right set forth above.

CULPABILITY

Respondents admit the truth of each and every charge and allegation in First 10. 9 Amended Accusation No. 2011-72, 10

Respondents agree that the Company Registration Certificate and Operator's License 11 11. are subject to discipline and they agree to be bound by the Board's probationary terms as set forth 12 13 in the Disciplinary Order below.

CONTINGENCY

15 12. This stipulation shall be subject to approval by the Structural Pest Control Board. Respondents understand and agree that counsel for Complainant and the staff of the Structural 16 Pest Control Board may communicate directly with the Board regarding this stipulation and 17 settlement, without notice to or participation by Respondents. By signing the stipulation, 18 Respondents understand and agree that they may not withdraw their agreement or seek to reseind 19 the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt 20 this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall 21 be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action 22 between the parties, and the Board shall not be disqualified from further action by having 23 considered this matter. 24

The parties understand and agree that electronic or facsimile copies of this Stipulated 25 13. Settlement and Disciplinary Order, including electronic or facsimile signatures thereto, shall have 26 the same force and effect as the originals. 27

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STIPULATED SETTLEMENT (2011-72)

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This Stipulated Settlement and Disciplinary Order is intended by the parties to be an 14. integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties,

15. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Eagleshield Pest Control, L.P.'s Company Registration Certificate No. PR 5706, Br. 2, and Robert Jesse Flores's Operator's License No. OPR 11493, Br. 12 2, are revoked. However, the revocations are stayed and Respondents are placed on probation for 13 14 five (5) years on the following terms and conditions:

15 1. New Application. Within thirty (30) days of the effective date of the decision, Robert Jesse Flores shall apply for a new company registration listing all current partners and 16 apply for any branch office registrations. The new company registration, branch office 17 registrations, or any other successor shall be issued and immediately placed on probation for the 18 same duration and under the same terms and conditions. Should Respondents fail to obtain a new 19 company registration listing current partners and branch office registrations within the thirty (30) 20days, Company Registration Certificate No. PR 5706 and Operator's License No. OPR 11493 21shall be suspended until the new company registration and branch office registrations are 22 obtained. 23

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2. Actual Suspension. Company Registration Certificate No. PR 5706, Br. 2, issued to Respondent Eagleshield Pest Control, L.P., and Operator's License No. OPR 11493, Br. 2, issued to Respondent Robert Jesse Flores are suspended for thirty (30) days.

Obey All Laws. Respondents shall obey all federal, state and local laws and all laws 27 3. and rules relating to the practice of structural pest control. 28

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4. Quarterly Reports. Respondents shall file quarterly reports with the Board during the period of probation.

5. Tolling of Probation. Should Respondents leave California to reside outside this state, Respondents must notify the Board in writing of the dates of departure and return. Periods of residency or practice outside the state shall not apply to reduction of the probationary period.

6. Notice to Employers. Respondent Robert Jesse Flores shall notify all present and prospective employers of the decision in case no. 2011-72 and the terms, conditions and restrictions imposed on Respondents by said decision.

Within 30 days of the effective date of this decision, and within 15 days of Respondent
Robert Jesse Flores undertaking new employment, Respondent Robert Jesse Flores shall cause his
employer to report to the Board in writing acknowledging the employer has read the decision in
case no. 2011-72.

7. Notice to Employees. Respondents shall, upon or before the effective date of this
decision, post or circulate a notice to all employees involved in structural pest control operations
which accurately recite the terms and conditions of probation. Respondents shall be responsible
for said notice being immediately available to said employees. "Employees" as used in this
provision includes all full-time, part-time, temporary and relief employees and independent
contractors employed or hired at any time during probation,

8. Posted Notice of Suspension. Respondents shall prominently post a suspension
 notice provided by the Board of the Board's order of suspension at its principal office and each of
 its branch offices in a place conspicuous and readable to the public. Said notice shall remain so
 posted during the entire period of actual suspension.

23 9. Completion of Probation. Upon successful completion of probation, Respondents'
24 licenses will be fully restored.

10. Violation of Probation. Should Respondents violate probation in any respect, the
Board, after giving Respondents notice and an opportunity to be heard, may revoke probation and
carry out the disciplinary order which was stayed. If a petition to revoke probation is filed against

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Respondents during probation, the Board shall have continuing jurisdiction until the matter is final, and the period of probation shall be extended until the matter is final, 2

11. Random Inspections. Respondents shall reimburse the Board for one (1) random 3 inspection per quarter by Board specialists during the period of probation not to exceed \$125 per 4 inspection, 5

Prohibited from Serving as Officer, Director, Associate, Partner or Qualifying 12. 6 Manager. Respondent Robert Jesse Flores is prohibited from serving as an officer, director. 7 8 associate, partner, qualifying manager or branch office manager of any registered company other than Eagleshield Pest Control, L.P. during the period that discipline is imposed on Company 9 Registration Certificate No. PR 5706, Br. 2, and Operator's License No. OPR 11493, Br. 2, 10

13. Cost Recovery. Respondents shall reimburse the Board for its costs of investigation 11 and enforcement in these matters in the pro rata amount of \$7,472.89. Said amount may be paid 12 13 in monthly installments as agreed by the Board, and shall be paid in full no later than six (6) months before the end of probation. Probation shall not be terminated until the costs are paid in 14 full, 15

ACCEPTANCE

I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the 17 18 stipulation and the effect it will have on my Company Registration Certificate. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree 19 to be bound by the Decision and Order of the Structural Pest Control Board. 20

1-22-15 DATED:

DATED: 7-22-17

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ROBERT JESSE FLORES, GENERAL PARTNER for EAGLESHIELD PEST CONTROL, L.P., PR 5706, Br. 2 Respondent

ROBERT JESSE FLORES, OPR 11493, Br. 2 Respondent

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STIPULATED SETTLEMENT (2011-72)

ENDORSEMENT The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Structural Pest Control Board of the Department of Pesticide Regulation, Dated: 7/3//13 Respectfully submitted, KAMALA D, HARRIS Attorney General of California KENT D. HARRIS Supervising Deputy Attorney General PHILIP L. ARTHUR Deputy Attorney General Attorneys for Complainant SA2011100856 11101287.doc - 19 STIPULATED SETTLEMENT (2011-72)