

THE SPIN

STRUCTURAL PEST INFORMATION NEWSLETTER

SPRING 2024



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OUR MISSION

To protect the general welfare of Californians and the environment by promoting outreach, education, and regulation of the structural pest management profession.

BEE PREPARED FOR RENEWAL SEASON!

First things first, mark your calendars! As June 30 approaches, now is the time for pest control professionals to start preparing for license renewal season if your license expires in 2024. It's easy to lose track of time and missing this deadline could mean fines and disruption to your license status. Whether you are a seasoned licensee who has gone through multiple renewal seasons or preparing for your first renewal, all will benefit from the information our staff have prepared in this newsletter. In this publication we will go over many aspects of

maintaining accurate records with the SPCB and how to make this renewal season as successful as possible. Stay ahead of the game by setting reminders well in advance!

**LICENSE RENEWALS DUE
BY JUNE 30. SET YOUR
REMINDERS!**

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VERIFY THE LICENSE!

CLICK HERE



MISSION

The Structural Pest Control Board's mission is to protect the general welfare of Californians and the environment by promoting outreach, education, and regulation of the structural pest management profession.



VISION

The Structural Pest Control Board sets the standard as the national regulatory and environmental leader of pest management for consumer protection.



VALUES

Accountability, Consumer Protection, Professionalism, Service, Transparency.



ASK SPCB A QUESTION AND WE MAY RESPOND IN A FUTURE PUBLICATION!

WHAT DO YOU WANT TO SEE IN THE NEXT ISSUE?

SEND ALL YOUR COMMENTS AND QUESTIONS TO:
ASKPESTBOARD@DCA.CA.GOV



FAQS ABOUT SPCB MEETINGS

WHO CAN ATTEND?

Anyone can attend a SPCB board meeting. The meetings are open to the public.

WHAT HAPPENS DURING CLOSED SESSION?

During closed session, SPCB board members discuss and make licensing and enforcement decisions regarding applicants or licensees.

WHEN ARE SPCB MEETINGS HELD?

SPCB meetings are held three times per year. Please click here for the 2024 dates: <https://pestboard.ca.gov/about/meetings.shtml>

WHAT IS THE BENEFIT OF ATTENDING AN SPCB MEETING?

Licensees who attend SPCB meetings will have an opportunity to have their voices heard. In addition, licensees will earn continuing education hours. Consumers who attend will be able to educate themselves on the pest control industry.



MARK YOUR CALENDAR

July 23–24, 2024

Location: California Department of Consumer Affairs
Hearing Room
2005 Evergreen Street, Sacramento, CA 95815

October 8–9, 2024



SPCB BOARD MEMBERS

The SPCB board is comprised of seven members who serve to make regulatory and enforcement decisions and address important issues voiced by the industry it serves. The Governor appoints two public members and three licensed industry members. The Senate Rules Committee and Speaker of the Assembly each appoint one public member. The current SPCB members are:



PRESIDENT

Yessenia Anderson, *Public*
Appointed by Governor



VICE PRESIDENT

Kyle Finley, *Industry*
Appointed by Governor



Ankur Bindal, *Public*
Appointed by Speaker
of the Assembly



Mark Paxson, *Public*
Appointed by Governor



John Tengan, *Industry*
Appointed by Governor



Janet Thrasher, *Industry*
Appointed by Governor



Vacant, *Public*
THIS COULD BE YOU

SPCB MEMBER VACANCIES

SPCB board has one vacancy and is seeking a public member appointment from the Senate Rules Committee. For more information, please visit the California Department of Consumer Affairs (DCA) **Board Member Resource Center**.



EXECUTIVE OFFICER'S MESSAGE

Spring greetings! As spring blooms around us, I am excited to express my enthusiasm in serving as the Executive Officer of the Structural Pest Control Board.

Since joining in August 2022, I have been deeply committed to our mission of safeguarding public health and safety.

Allow me to share a little more about myself. My journey in regulatory entities under the Department of Consumer Affairs (DCA) dates back to 1996. Over the years, I have had the privilege of serving in various capacities, including as the Assistant Executive Officer of the California State Athletic Commission (CSAC), where I oversaw a wide range of operations related to licensing, enforcement, administration, legislation, regulations, and field inspections.

Prior to my work with CSAC, I held roles across several boards, including the Physical Therapy Board California, Board of Barbering and Cosmetology, Board of Vocational Nursing and Psychiatric Technicians, and the California Architects Board. Those experiences have provided me with invaluable insights into regulatory processes, stakeholder engagement, and the importance of effective governance.

As we move forward, my focus remains on fostering transparency, accountability, and collaboration within our board and with stakeholders across the industry. My goal is to help the board evolve with the times, ensuring that we can ultimately provide the best public service to consumers and our licensees. I am committed to advancing our efforts in licensing, enforcement, and regulatory compliance to ensure that our communities are protected from potential risks associated with pest control practices.

On a more personal note, family holds a profound significance in my life. I am blessed with three wonderful children and one grandchild who inspire me every day. Sacramento, my lifelong home, holds a special place in my heart as I am deeply rooted in this vibrant community.

I look forward to working together with all of you to uphold the highest standards of integrity and professionalism in the structural pest control sector.

Sophia Azar
Executive Officer








ALL THINGS RENEWALS

- Update records
- Complete your CE hours
- Complete your renewal
- Active vs. inactive
- Postmark your renewal by June 30, 2024

RENEWAL REMINDERS

One of the most common reasons licensees may face delays in receiving their license renewal(s) is the failure to update their employment or address records with SPCB. While it's not uncommon for licensees' employers to assist them in maintaining these records, the responsibility lies with the licensee to ensure their records are current with SPCB. Please consider updating your records before June 1 to ensure there is no delay in receiving your license renewal. Here's what you can do to set yourself up for a positive renewal season:

	RECENTLY MOVED?	Complete the Request for Change of Address Form and submit it to pestboard@dca.ca.gov .
	CHANGED EMPLOYERS?	Complete the Transfer of Employment and submit it to pestboard@dca.ca.gov .
	CHECK YOUR MAILBOX!	We expect renewals to be sent out in early May. If you haven't received yours by the end of May, please fill out the Request for Change of Address Form and email it to pestboard@dca.ca.gov with "For Renewal" in the subject line for faster processing.
	DON'T PANIC!	It's almost June 30, 2024, and you haven't received your renewal? Email pestboard@dca.ca.gov with your name and license number requesting a duplicate renewal form.
	POSTMARK REQUIRED!	We strongly encourage you to ensure that your completed renewal form and the appropriate fee are postmarked on or before June 30, 2024. Renewals received with a postmark after June 30, 2024, will be subject to a delinquent fee.

Renewals received with a postmark after September 30, 2024, will not be processed and will cancel the first week of October 2024.

If you do not wish to renew your license, please send a written request to cancel your license via email to pestboard@dca.ca.gov.

NOT RENEWING YOUR LICENSE?

Consider canceling your license by submitting a written notice to the Board.

— SAMPLE WRITTEN NOTICE —

Re: CANCEL MY SPCB LICENSE

Dear SBCB,
 I, **(licensee, first and last name)**—
(license type and number), hereby
 request to cancel my SBCB license
 immediately.

Thank you,
(licensee signature)

Email your notice to: PestBoard@dca.ca.gov



CONTINUING EDUCATION

The pest control industry is always advancing, introducing new technologies, products, and methods. Continuing education (CE) offers licensees the chance to expand their expertise in pest management. For licensees, completing ongoing education is essential to remaining current with industry trends, meeting regulatory standards, and refining skills. The completion of CE hours not only strengthens their knowledge in the industry but is also a requirement for license renewal.

For licensees who renew before June 30, 2024, all CE hours must be completed between July 1, 2021, through June 30, 2024. Any hours completed outside of these dates cannot be used for your renewal.



LICENSEES:

Please do not send your certificates to SPCB with your renewal application.

APPLICATOR LICENSE

	Total Hours	Rules and Regs	Pesticide Application and Use	Integrated Pest Management
Branch 2, 3, or 2 & 3	12	4	6	2

Applicator CE courses can be found here: www.pestboard.ca.gov/ce/master_applicator.pdf

FIELD REPRESENTATIVE AND OPERATOR LICENSES

	Total Hours	Rules and Regs	Technical Branch 1	Technical Branch 2	Technical Branch 3	Integrated Pest Management	General
Branch 1	16	8	4	-	-	-	4
Branch 2	16	8	-	4	-	2	2
Branch 3	16	8	-	-	4	2	2
Branches 1 and 2	20	8	4	4	-	2	2
Branches 1 and 3	20	8	4	-	4	2	2
Branches 2 and 3	20	8	-	4	4	2	2
Branches 1, 2, and 3	24	8	4	4	4	2	2

Field Representative and Operator CE courses can be found here: www.pestboard.ca.gov/ce/ceaa2.pdf

ANTICIPATE A CONTINUING EDUCATION AUDIT

SPCB conducts random audits on 15–20% of licensees in the spring of the year following the end of the renewal period. To ensure you are ready for a potential audit, CE certificates should be retained by the licensee for three years from the date of your renewal.

If you are selected for the CE audit, a letter will be sent to you requesting that you provide all your CE certificates for the renewal period. If certificates are not provided or are not sufficient to meet the CE requirements for the license(s) that you hold, a fine may be assessed or disciplinary action may be taken on your license.



GET PAID TO WORK WITH SPCB AND EARN CONTINUING EDUCATION HOURS!

We're calling upon enthusiastic licensees to assist the Board in developing our exams. As subject matter experts (SMEs), your participation in our collaborative workshops is crucial to maintaining the highest standards of competency and safety. By joining forces with peers from diverse backgrounds, you'll contribute to setting the bar for knowledge, skills, and abilities required in the field. These workshops not only offer valuable insights and networking opportunities but also provide a chance to earn continuing education hours and a daily per diem.

Don't miss out on this rewarding experience—become an SME today and make a meaningful impact on your industry. Visit our **Examination Development Workshop** page for more information!

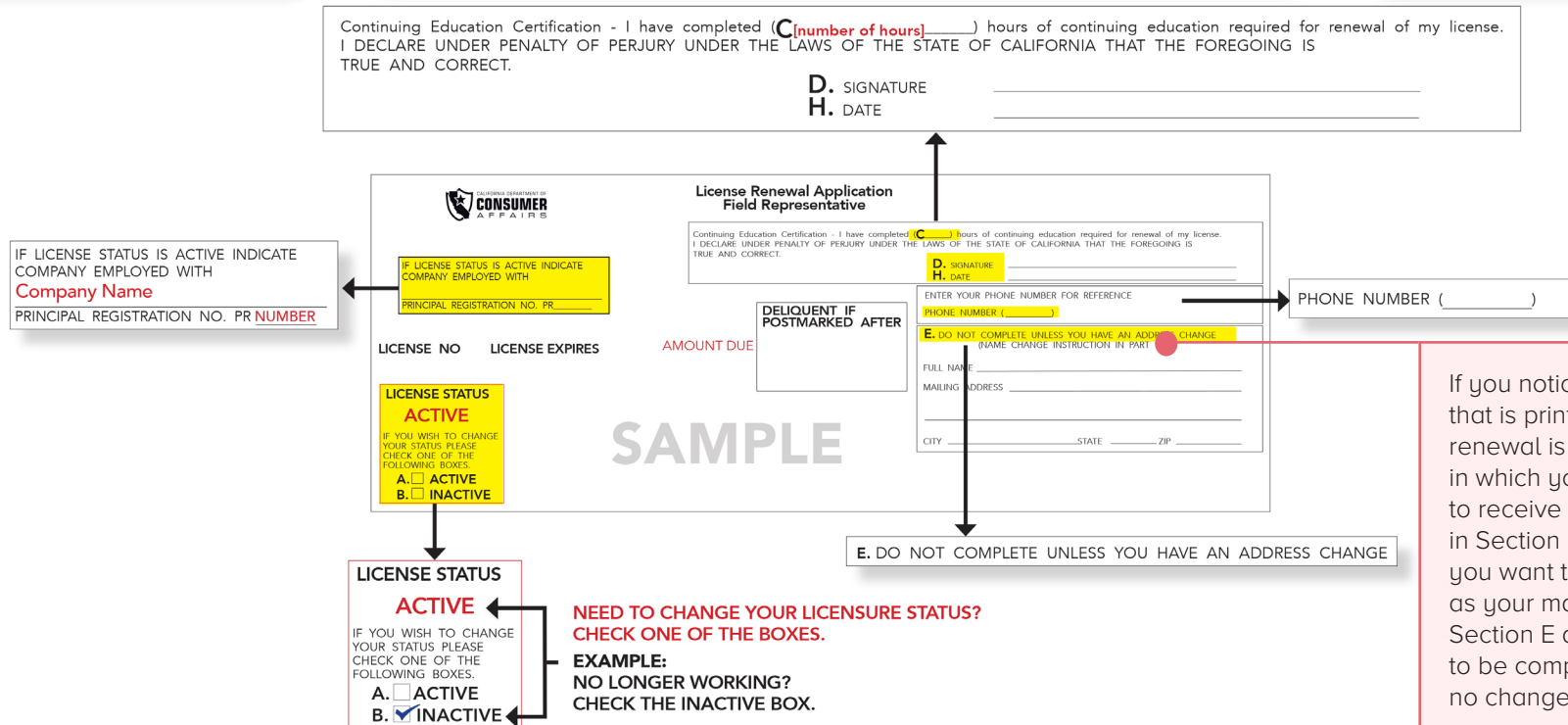
HOW TO COMPLETE YOUR RENEWAL SLIP

When you receive your license renewal in the mail, be sure to reference this page to ensure your renewal slip is complete for a stress-free renewal season. While it is important to complete all sections of the renewal slip, the following sections are the most important:

SECTION C
Write the number of CE hours completed between July 1, 2021 and June 30, 2024.

SECTION D
Original signature of licensee. Remember, licensees sign under penalty of perjury, the number of CE hours they have completed and if audited they will be asked to provide CE certificates.

SECTION H
Date renewal was signed.



SPCB PROCESSING TIMES

We strongly encourage you to return your completed renewal form and appropriate fee to SPCB as quickly as possible. It is not uncommon for renewals to take six to eight weeks for processing. You can check the status of your renewal on our [License Look Up](#). If your expiration date reads June 30, 2024, your renewal has not been processed. If it reads June 30, 2027, your license renewal has been processed.

WHAT IS ACTIVE STATUS?

An active status license is a non-expired license that is currently being used by the license holder under the association of a registered pest control company. A license cannot be considered active or in use if not associated with and under the supervision of a registered pest control company.

YOU CAN CHECK WHICH COMPANY YOUR LICENSE IS ASSOCIATED WITH BY USING THE DCA LICENSE SEARCH.

If you are participating in any of these activities, you are required to hold a current and active license in the appropriate category and branch with SPCB:

- Engaging in the identification of a pest.
- Performing an inspection for the purposes of identifying pests.
- Making recommendations, providing estimates, or bids.
- Exterminating to eliminate or prevent infestation.
- Performing door-to-door sales that result in a consumer signing a contract.

WHAT IS INACTIVE STATUS?

An inactive status license is a non-expired license that is not associated with a registered pest control company and not currently being used by the license holder. If you disassociate from a company and do not notify SPCB that you are working for another company, your license will be placed on inactive status.

If you are no longer participating in structural pest control:

- Notify SPCB that you are no longer working under a registered company by completing the [Notice of Transfer of Employment](#) within 10 days of employment change.

Things to remember when on inactive status:

- Placing your license on an inactive status **does not** relieve you from your license renewal responsibilities.
- Inactive license holders are still required to:
 - Complete their CE requirements prior to June 30 of the year their license expires.
 - Pay the applicable renewal fee(s).
 - Submit a completed renewal application prior to the expiration date.



ENHANCING CONSUMER PROTECTION: THE ROLE OF WOOD DESTROYING PEST AND ORGANISM (WDO) REPORTS

DID YOU KNOW?

When a registered company submits their reports to SPCB, they are not submitting the entire inspection report. When searching the **WDO system**, consumers will be provided the date of inspection and property address. Consumers can request a copy of the detailed report by submitting the Request for Copy of **Inspection or Completion Reports**.

When the SPCB Enforcement Unit receives a complaint involving a Branch 3 licensee, the first step taken by the enforcement analyst is to search the property address in the WDO system.

If all required reporting has been submitted to SPCB within 10 business days, the analyst obtains a chronological narrative that serves as a guide for investigating the complaint.

The WDO system contains limited data from the physical reports written by the registered companies that have inspected and reported on the property. The enforcement analyst will request all reports and notice of completions reported on the property for the last two years. This allows the analyst to construct a comprehensive picture of the property's history over the last two years, including findings, locations, and past remediation or treatment efforts.

CONSUMERS

When making payments for services rendered by a pest control company, it is crucial to ensure payments are directed specifically to the company with whom you originally contracted. Some companies may use subcontractors for tasks such as wood repair. To protect your transactions, always verify that payments are sent to the primary company and remember to request a receipt.

A significant portion of the complaints we receive are related to property sales and the reports used to clear a house during escrow. Having a two-year report archive enables us to review findings before, during, and after a sale, helping us assess whether all parties were informed of property issues during the purchase process.

We not only examine reported issues but also review disclosures made by realtors and their timing. Our goal is to determine if any issues were overlooked, concealed, or if there was prior knowledge of infestations or infections before the property was purchased.

Acting as a third-party mediator, we rely on WDO reports as our guiding maps to uncover the truth about property conditions. This process can only be successful if the companies inspecting the property have properly submitted their reports through the WDO system. Well-written and detailed WDO reports streamline the mediation process during complaint investigations. The more information and specifics provided in the reports, including inspection details, and required remedies, the better we can mediate consumer complaints effectively.

If companies do not submit their inspection reports through the WDO system, or if the inspection report lacks sufficient detail, the analyst's ability to assess property conditions may be limited. In such cases, the case may be transferred to a SPCB specialist for on-site inspection and further investigation.



BRANCH 3 COMPANIES

Be sure to **file your WDO inspection reports** within 10 days of completing an activity.



If you would like to request copies of inspection reports, please complete the Request for Copy of **Inspection or Completion Reports Form**. Instructions for submitting your request is on the request form.

ENSURING COMPLIANCE: INTRODUCING THE WDO TASK FORCE

At the SPCB, ensuring compliance with regulations is paramount to maintaining the integrity and effectiveness of our industry. Recently, we've identified a concerning trend regarding the online filing of Wood Destroying Pests and Organisms Inspection Reports and the Standard Notice of Work Completed/Not Completed (WDO activities) into the WDO system. In response to this issue, the SPCB has formed a WDO Task Force.

The primary objective of the WDO Task Force is to address and rectify the challenge of companies failing to file their WDO activities into the WDO system. By proactively tackling this issue, we aim to uphold the standards of accountability and transparency within the pest control industry, while also safeguarding the interest of consumers.

Here are some key objectives of the WDO Task Force:

ENHANCING AWARENESS

The task force will work to increase awareness amongst Branch 3 companies regarding the requirement of timely filing of WDO activities. Education and outreach programs will be developed to provide guidance and resources to ensure compliance.

ENFORCEMENT MEASURES

While education and support are crucial, the task force will also implement appropriate enforcement measures to address instances of non-compliance. This may include conducting audits, issuing warnings, and imposing penalties as necessary to uphold the laws and regulations.

COLLABORATION AND FEEDBACK

We value input from industry stakeholders and are committed to fostering a collaborative approach to address challenges effectively. The task force will actively seek feedback from Branch 3 companies, industry associations, and other relevant parties to continuously improve our strategies and initiatives.

SPCB has dedicated staff ready to address inquiries and provide support with [filing of WDO activities](#). Whether you encounter an error message when uploading your .txt file to the SPCB WDO system, need a correction for a submitted activity, encounter duplicated filings, or require assistance with any other matter, you can reach out to our WDO Unit at wdo@dca.ca.gov. Our staff will gladly assist you with your needs.



NAVIGATING THE WDO ENFORCEMENT PROCESS: UNDERSTANDING INSPECTIONS, REPORTS, AND COMPLIANCE

A WDO inspection goes beyond a simple check for termites; it is a thorough inspection of all accessible areas of a structure, unless a limited inspection is requested. No destructive testing or altering is required; only minimal probing of areas showing signs of infestations, infections, or susceptibility. This ensures accurate identification of observed damages or conditions.

All inspections and work performed require a written WDO report, on a specific form, to be issued to the person ordering the inspection/work and the owner of the property or owner's designated agent within 10 business days of completion. These reports focus on wood-destroying pests and organism, their damage, and conditions likely to lead to infestations. Branch 2 pests (e.g., rats, spiders, common insects) are not reported in WDO inspections.

Branch 3 companies must file WDO reports within 10 business days through SPCB's online [WDO filing system](#), which maintains public access to activities by address. Consumers can obtain WDO inspection reports or work completion notices dating back two years by submitting a written request on the [Request for Copy of Inspection or Completions Reports Form](#).

The SPCB conducts site inspections of Branch 3 companies to review and audit their records, ensuring compliance with reporting laws and regulations. These site inspections foster transparency, reliability, and enhance consumer trust and accountability within the pest control industry, upholding the highest standards for safety and satisfaction. Non-compliance may result in fines up to \$2,500.

LAWS

[Senate Bill 544 \(Bagley-Keene\) Open Meeting Act: Teleconferencing](#) **Chapter 216, Statutes of 2023, Effective January 1, 2024**

This bill revises certain teleconference requirements under the Bagley-Keene Open Meeting Act, which requires all meetings of a state body to be open and available to the public. This bill adds a new teleconference option that requires a majority of members at one physical, publicly accessible location, and also allows additional members above a majority to participate in the meeting from non-public sites, as long as the public can also participate in the meeting both remotely and from publicly accessible sites. It also amends existing law for advisory bodies to allow members to participate remotely in meetings from private non-public locations, as long as there is one physical location with at least one staff member where the public can attend, and the public can also access the meeting remotely. These new provisions will be repealed as of January 1, 2026. This bill also preserves existing Bagley-Keene teleconference law as is with no changes. Board members can attend meetings from multiple different teleconference sites, connected electronically via audio or audio and video, and each teleconference location where a board member is located must be publicly accessible and ADA compliant.

[Senate Bill 813 \(Structural Pest Control Board\)](#)

Chapter 507, Statutes of 2023, Effective January 1, 2024

Existing law establishes the Structural Pest Control Board within the Department of Consumer Affairs, requires the board to license and regulate structural pest

control operators, as specified, and authorizes the board to appoint a registrar to be the executive officer and secretary of the board. Existing law repeals those provisions on January 1, 2024, at which time the board is subject to review by the appropriate policy committees of the Legislature. This bill would extend the operation of the board and the authority to appoint a registrar to January 1, 2028.

Structural Pest Control Board

Regulation Program

2005 Evergreen Street, Ste. 1500

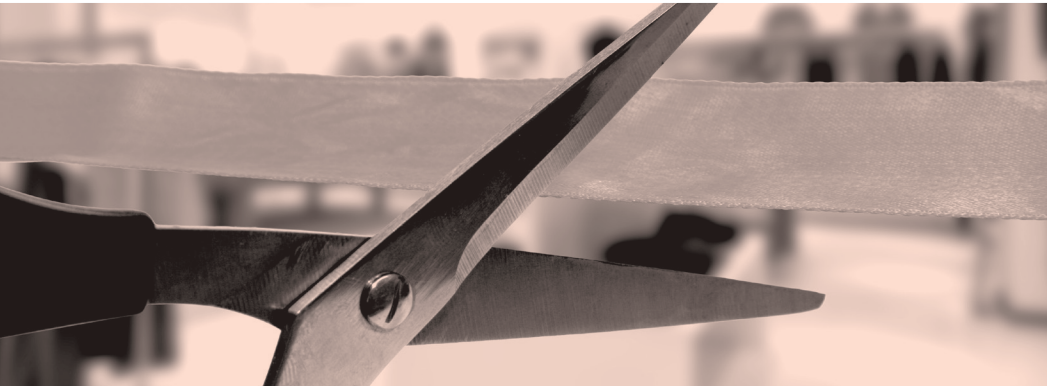
Sacramento, CA 95815

Fax: (916) 263-2469

Email: pestboard@dca.ca.gov



Click for More Information



NEW COMPANY REGISTRATIONS

Congratulations to the recently licensed pest control companies!

NEW COMPANY REGISTRATIONS | OCTOBER 1—DECEMBER 31, 2023

COMPANY	LICENSE #	CITY	BRANCH(ES) OF LICENSURE
A S PEST CONTROL	PR 9363	LANCASTER	2
ACE DEFENSE PEST	PR 9354	NORWALK	2
ACHIEVE TERMITE CONTROL	PR 9331	BALDWIN PARK	2 & 3
AKAMAI RODENT & PEST SOLUTIONS	PR 9378	SAN DIEGO	2
ALAMO PEST SOLUTIONS	PR 9344	COVINA	2
AMBASSADOR GENERAL PEST CONTROL	PR 9348	SANTA CLARITA	2
AUTUMN INSPECTIONS	PR 9360	SAN BRUNO	3
BAIT EM	PR 9343	TORRANCE	2
BAYSIDE TERMITE AND PEST CONTROL	PR 9341	SAN DIEGO	2 & 3
BLOOMINGTON FUMIGATION	PR 9324	BLOOMINGTON	1
BORDS TERMITE & CONSTRUCTION	PR 9368	TRABUCO CANYON	3
BUG BARRIER PEST CONTROL INC	PR 9366	SAN JOSE	2
BUG OUT INSECT N RODENT	PR 9370	GALT	2
CAL PRO PEST SOLUTIONS	PR 9365	VISALIA	2

COMPANY	LICENSE #	CITY	BRANCH(ES) OF LICENSURE
CHAMPION PEST CONTROL	PR 9367	MADERA	2
CLEAR SKIES PEST ELIMINATION	PR 9358	SAN FRANCISCO	2
DC PEST MANAGEMENT	PR 9361	RANCHO CUCAMONGA	2
DELTA PEST MANAGEMENT INC	PR 9336	LAKE ELSINORE	2 & 3
DETAILED PEST CONTROL INC	PR 9333	WALNUT CREEK	2
EVOLUTION PEST CONTROL	PR 9334	MORENO VALLEY	2
FCI TERMITE	PR 9321	SANTA ANA	3
FOG LINE PEST CONTROL CORPORATION	PR 9372	CARMEL	2
HI VALLEY TERMITE & PEST CONTROL INC	PR 9337	HESPERIA	2 & 3
HURST EXTERMINATORS	PR 9352	VISTA	2
INTEGRITY PEST CONTROL INC	PR 9376	LODI	2
KA DELL'S GOPHER & RODENTS INC	PR 9374	SAN MARCOS	2
KERWIN SPECIALTY PEST SERVICES	PR 9330	SHERWOOD FOREST	2
LAWS OF NATURE WILDLIFE AND PEST MANAGEMENT INC	PR 9356	LA JOLLA	2
LOYALTY PEST MANAGEMENT INC	PR 9351	CORONA	2
MILLAN PEST SOLUTIONS	PR 9332	BELL	2
MONEY SAVER TERMITE	PR 9323	AUBURN	2 & 3
MOSQUITO JOE OF MENIFEE MURRIETA	PR 9359	MENIFEE	2
ONE TIME SOLUTIONS INC	PR 9369	BELL GARDENS	1
PACIFIC COAST PEST SOLUTIONS INC	PR 9364	HUNTINGTON BEACH	2 & 3
PAYLESS PEST CONTROL	PR 9350	ADELANTO	2
PEST ASSURE	PR 9338	RIVERSIDE	2
PEST EXCLUDERS	PR 9377	ATWATER	2
PESTWELL INC	PR 9329	HIGHLANDS RANCH	2
PRO TEAM PEST CONTROL	PR 9328	BAY POINT	2
PROWEST PEST MANAGEMENT INC	PR 9353	RANCHO CUCAMONGA	2

(continued on page 15)

(continued from page 14)

NEW COMPANY REGISTRATIONS | OCTOBER 1—DECEMBER 31, 2023

COMPANY	LICENSE #	CITY	BRANCH(ES) OF LICENSURE
R & D TERMITE AND PEST CONTROL	PR 9347	FAIRFIELD	2 & 3
REALTY PEST CONTROL INC	PR 9320	BAKERSFIELD	2
RODENT EXPERTZ INC	PR 9325	LOS ANGELES	2
ROUTE 66 PEST CONTROL	PR 9335	MONROSE	2
TABER DOWNEY PEST CONTROL	PR 9362	RUNNING SPRINGS	2
THE PEST MAN OF RIVERSIDE COUNTY	PR 9340	MENIFEE	2
THE TERMITE EXPERTS INC	PR 9322	CHULA VISTA	3
TOP TIER TERMITE CONTROL	PR 9373	MODESTO	3
TRACTION WILDLIFE AND PEST CONTROL INC	PR 9346	VALENCIA	2
TREEBARK HOME SERVICES INC	PR 9342	ORANGE	2 & 3
TURNSTONE PEST CONTROL	PR 9345	NORTH HOLLYWOOD	2
VICTOR INTEGRATED PEST SERVICES	PR 9355	SALINAS	2
WAKALA	PR 9371	ESCONDIDO	2
WISE PEST CONTROL	PR 9326	PASADENA	2 & 3
WOLD TERMITE INC	PR 9349	PORTER RANCH	3
WOODS PEST CONTROL OF FRESNO	PR 9339	FRESNO	2
YELLOW PEST CONTROL	PR 9327	SPRING VALLEY	2
ZERO INSPECTIONS SERVICES	PR 9357	STOCKTON	3
ZINA'S PEST SERVICES	PR 9375	BAKERSFIELD	2

ADMINISTRATIVE ACTIONS

CITATIONS

A citation is an administrative action utilized by SPCB to address minor violations that do not warrant a disciplinary action such as license suspension or revocation.

CITATIONS | OCTOBER 1— DECEMBER 31, 2023

VIOLATION	CODE	NUMBER OF TIMES CITED
Failure to complete required continuing education hours (Field Representative and Operator).	B&P 8516/8518	15
Failure to file WDOs.	B&P 8516/8518	7
Failure to serve as a qualifying manager to properly supervise employees.	B&P 8506.2	4
Failure to complete required continuing education hours (Applicator).	B&P 8593.1	4
Failure to certify a property as requested.	B&P 8519	3
Disregard and violation of the building laws, safety laws, labor laws, health laws, or compensation insurance laws.	B&P 8636	3
Furnishing a report without making an inspection.	B&P 8641	3
Engaging in pest control without a valid insurance policy.	B&P 8691	3
Commencement of work without an inspection.	B&P 8516	2
Unlicensed activity.	B&P 8550	2
Failure to provide pesticide use notice/disclosure.	B&P 8538	2

(continued on page 16)

(continued from page 15)

VIOLATION	CODE	NUMBER OF TIMES CITED
Violation of pesticide use and application.	B&P 8646	2
Failure to file monthly pesticide use reports.	B&P 8505.17	1
Failure to register a company with the SPCB.	B&P 8610	1
Failure to provide "Notice to Owner" prior to entering into a contract.	B&P 8513	1
Aiding and abetting an unlicensed individual or unregistered company.	B&P 8639	1
Failure to provide pesticide use notice/disclosure.	B&P 8642	1
Using a name style other than what was approved.	B&P 8650	1
Dissemination of statement which is known to be untrue with the intention of misleading.	B&P 17530	1
Failure to comply with standard requirements for fumigations.	CCR 1970	1
Failure to comply with fumigation safety kit and any related requirements.	CCR 1971	1
Failure to comply with secondary recommendation requirements.	CCR 1992	1
False and misleading advertising	CCR 1999.5	1
Failure to file notification of fumigation to the county.	FAC 15204	1
TOTAL VIOLATIONS		35
TOTAL FINES ASSESSED		\$27,200

B&P: Business and Professions Code **CCR:** California Code of Regulations **FAC:** Food and Agricultural Code

DISCIPLINE

SPCB oversees the structural pest control profession by upholding the mandates of the Structural Pest Control Act. Presented below is a summary of the recent administrative actions enacted by SPCB in response to violations of the Act.

While we make every effort to ensure the accuracy of the information provided, we strongly advise obtaining a copy of the action in its entirety, including the terms and conditions, before making any decisions based on this data. You can download the copy through the California Department of Consumer Affairs' online [DCA License Search](#) tool.

ADMINISTRATIVE ACTIONS — DISCIPLINE				
NAME AND CITY	LICENSE NO.	ACTION	EFFECTIVE DATE	ALLEGED VIOLATION
MICHAEL B. RESOR CITRUS HEIGHTS	FR 65678	Probation, 3 years	October 11, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
JUAN N. GARAY RAMIREZ RIVERSIDE	RA 68713	Probation, 3 years	October 13, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
HECTOR OLAVARRIA, JR. OAK HILLS	OPR 10969	Default Revocation	November 10, 2023	Failure to comply with the terms and conditions of probation rendered in the Petition for Reinstatement Case No. 2016-4.
JOSE JESUS MEDINA BAKERSFIELD	FR 59684	Default Revocation	November 11, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
DIEGO PEREZ OXNARD	FR 51194	Default Revocation	November 11, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
JAESON FUENTES LOS ANGELES	FR 65894	Probation, 3 years	November 15, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.

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NAME AND CITY	LICENSE NO.	ACTION	EFFECTIVE DATE	ALLEGED VIOLATION
TONY N. KHANG SACRAMENTO	FR 65896 (Branch 2) RA 68848 (Branch 3)	Probation, 3 years	November 15, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
QUINTAIUS L. WALTON THOUSAND PALMS	RA 68849	Probation, 3 years	November 16, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
CHRISTOPHER L. HAMPSTEN SAN DIEGO	RA 68847	Probation, 3 years	November 16, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
MARK C. MAZZOLA OAKHURST	FR 57484	Decision and Order revokes license	November 17, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
GEORGE LOPEZ LOS ANGELES	FR 52157	Decision and Order revokes license	November 17, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
NJAI A. LEBLANC SAN JOSE	RA 57742	Default Revocation	December 15, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.
DANIEL RAY SMITH STOCKTON	FR 35981	Petition for Reinstatement Denied	December 16, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee and misrepresentation of a material fact when applying for a license.
BERNARDO M. GARCIA BUENA PARK	FR 47991 (Branch 3) RA 52952 (Branch 2)	Petition for Reinstatement Granted	December 21, 2023	Convicted of crimes substantially related to the qualifications, functions, and duties of a licensee.

GLOSSARY OF TERMS

Accusations	Charges filed against a licensee or company registration alleging violation(s) of the Structural Pest Control Act.
Interim Suspension Order	An Order issued upon petition suspending a licensee or company registration from all or part of their practice of the provisions of the Structural Pest Control Act.
Petition to Revoke Probation	Charges filed against a probationer seeking revocation of their structural pest control license or company registration based upon violation(s) of probation.
Probationary License	When good cause exists to deny a license or company registration, SPCB has the option to issue a conditional license or company registration subject to probationary terms and conditions.
Statement of Issues Filed	Is filed to deny an application of an applicant for the commission of acts, which if committed by a licensee would be cause for license discipline.
Surrender of License	The licensee surrenders their license or company registration to SPCB, subject to acceptance of the surrendered license or company registration by SPCB. The licensee is prohibited from engaging in the practice of structural pest control.
Stipulated Decision	Negotiated settlements waiving an Administrative Hearing.

