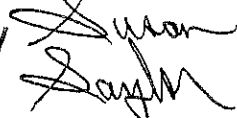


FILED

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8 **BEFORE THE**
STRUCTURAL PEST CONTROL BOARD
9 **DEPARTMENT OF CONSUMER AFFAIRS**
STATE OF CALIFORNIA

10 In the Matter of the Accusation Against:

Case No. 2017-60

11 **TERMINIX INTERNATIONAL COMPANY LP**
12 **TODD M. VEDEN, Qualifying Manager**
13 950 Riverside Parkway, Suite 40
West Sacramento, CA 95605
14 **Company Registration Certificate No. PR 801, Br. 1, 2, & 3**
Branch Office Registration Certificate No. BR 3962

ACCUSATION

15 **TODD M. VEDEN**
16 21113 Superior Street
Chatsworth, CA 91311
17 **Operator's License No. OPR 12473**

18 **LEONARD L. SKATTEBO III**
19 1168 West National Drive, Suite 70
Sacramento, CA 95834
20 **Operator's License No. OPR 11361**
Field Representative License No. FR 47752
21 **Branch Office Supervisor - BR No. 3962**

22 **CHRISTOPHER W. FARNUM**
23 1168 West National Drive, Suite 70
Sacramento, CA 95834
24 **Field Representative License No. FR 46019**

25 **ANTHONY L. VAN DAM**
26 18 North East Street, Suite 201
Woodland, CA 95776
27 **Field Representative License No. FR 48558**

28 Respondents.

1 **TERMINIX INTERNATIONAL COMPANY LP dba**
2 **AGAPE EXTERMINATING**
3 **TODD M. VEDEN, Qualifying Manager**
4 950 Riverside Parkway, Suite 40
West Sacramento, CA 95605
5 **Company Registration Certificate No. PR 4797**

6 **TERMINIX INTERNATIONAL COMPANY LP dba**
7 **TRADER TERMITE CONTROL**
8 **TODD M. VEDEN, Qualifying Manager**
9 950 Riverside Parkway, Suite 40
West Sacramento, CA 95605
10 **Company Registration Certificate No. PR 4979**

11 **TERMINIX INTERNATIONAL COMPANY LP dba**
12 **SHAMROCK PEST SERVICES**
13 **TODD M. VEDEN, Qualifying Manager**
14 950 Riverside Parkway, Unit 40
West Sacramento, CA 95605
15 **Company Registration Certificate No. PR 6327**

16 **TERMINIX INTERNATIONAL COMPANY LP dba**
17 **NORTHWEST TERMITE CONTROL**
18 **TODD M. VEDEN, Qualifying Manager**
19 950 Riverside Parkway, Unit 40
West Sacramento, CA 95605
20 **Company Registration Certificate No. PR 7150**

21 **Affiliated Licenses.**

22 Susan Saylor ("Complainant") alleges:

23 **PARTIES**

24 1. Complainant brings this Accusation solely in her official capacity as the
25 Registrar/Executive Officer of the Structural Pest Control Board ("Board"), Department of
26 Consumer Affairs.

27 **LICENSE INFORMATION**

28 **Terminix International Company LP**
Company Registration Certificate No. PR 801

1 On or about October 19, 1987, the Board issued Company Registration Certificate
2 Number PR 801 ("registration"), in Branches 1, 2, and 3 to The Terminix International Company

1 Limited Partnership (LP) (“Respondent Terminix”) with Steven Michael Diaz as the Qualifying
2 Manager and C. William Pollard as the Chairman of the Partnership. On or about May 1, 1992,
3 Lee Zusman became the Qualifying Manager. On or about January 1, 2001, Darrell Ennes
4 became the Qualifying Manager. On or about February 7, 2015, Darrell Ennes disassociated as
5 the Qualifying Manager. On or about February 25, 2015, Todd M. Veden became the Qualifying
6 Manager.

7 **Terminix International Company LP**
8 **Branch Office Registration Certificate No. BR 3962**

9 3. On or about October 19, 1987, the Board issued Branch Office Registration
10 Certificate Number BR 3962 to Terminix International Company LP with Darrell Ennes as the
11 Branch Office Supervisor. On or about November 1, 2015, Leonard L. Skattebo III became the
12 Branch Office Supervisor.

13 **Todd M. Veden**
14 **Operator License No. OPR 12473**

15 4. On or about January 15, 2013, the Board issued Operator's License Number OPR
16 12473 (“operator license”), in Branches 2 and 3 to Todd M. Veden (“Respondent Veden”), as an
17 employee of Respondent Terminix. On or about June 4, 2014, Respondent Veden’s operator
18 license was upgraded to include Branch 1. On or about February 25, 2015, Respondent Veden
19 became the Qualifying Manager of Respondent Terminix. On or about April 16, 2015,
20 Respondent Veden became the Qualifying Manager for the following entities:

21 Terminix International Company LP dba Agape Exterminating
22 Terminix International Company LP dba M&M Termite & Pest Control
23 Terminix International Company LP dba Ecofirst Pest Control
24 Terminix International Company LP dba Rhino Pest Services
25 Terminix International Company LP dba Shamrock Pest Services
26 Terminix International Company LP dba Pestmaster Services of San Luis Obispo County
27 Terminix International Company LP dba A&G Pest Control
28 Terminix International Company LP dba Guardian Pest Control
Terminix International Company LP dba Freedom Pest Control
Terminix International Company LP dba Northwest Termite Control
Terminix International Company LP dba Trader Termite Control

5. On or about October 12, 2015, Respondent Veden disassociation as the Qualifying
Manager of the following entities:

1 Terminix International Company LP dba M&M Termite & Pest Control
2 Terminix International Company LP dba Ecofirst Pest Control
3 Terminix International Company LP dba Pestmaster Services of San Louis Obispo County
4 Terminix International Company LP dba Guardian Pest Services
5 Terminix International Company LP dba Freedom Pest Control.

6 6. On or about December 14, 2015, Respondent Veden became the Qualifying Manager
7 of Terminix International Company LP dba Alterra Pest Control. On or about February 16, 2016,
8 Respondent Veden disassociated as the Qualifying Manager of Terminix International Company
9 LP dba Rhino Pest Services. On or about November 2, 2016, Respondent Veden disassociated as
10 the Qualifying Manager of Terminix International Company LP dba A&G Pest Control. On or
11 about January 18, 2017, Respondent Veden disassociated as the Qualifying Manager of Terminix
12 International Company LP dba Alterra Pest Control. The license was in full force and effect at all
13 times relevant to the charges brought herein and will expire on June 30, 2018, unless renewed.

14 **Leonard L. Skattebo**
15 **Operator License No. OPR 11361**

16 7. On or about July 21, 2006, the Board issued Operator's License Number OPR 11361
17 in Branch 3 to Leonard L. Skattebo III ("Respondent Skattebo"), as an employee of Hydrex Pest
18 Control of Sacramento, Inc. On or about November 1, 2006, Respondent Skattebo left the
19 employment of Hydrex Pest Control of Sacramento, Inc. On or about November 28, 2006,
20 Respondent Skattebo became a partner and Qualifying Manager of S & B Pest Inspections and
21 Repairs. On or about October 23, 2008, the license was suspended for failure to maintain general
22 liability insurance, as required by Business and Professions Code ("Code") section 8690. On or
23 about May 21, 2009, the license was reinstated. On or about January 18, 2011, the license was
24 suspended for failure to maintain general liability insurance, as required by Code section 8690.
25 On or about January 26, 2011, the license was reinstated. On or about September 1, 2011,
26 Respondent Skattebo disassociated as a partner and Qualifying Manager of S & B Inspections and
27 Repairs. On or about August 1, 2011, Respondent Skattebo became employed with Terminix
28 International Company LP and became the Branch Office Supervisor of Branch Number BR 3962
on November 1, 2015. The license will expire on June 30, 2017, unless renewed.

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1 **Field Representative License No. FR 47752**

2 8. On or about June 4, 2012, the Board issued Field Representative's License Number
3 FR 47752 in Branch 2 to Respondent Skattebo as an employee of Terminix International
4 Company LP. The license will expire on June 30, 2017, unless renewed.

5 **Christopher W. Farnum**

6 **Field Representative License No. FR 46019**

7 9. On or about September 29, 2010, the Board issued Field Representative's License
8 Number FR 46019 in Branches 2 and 3 to Christopher W. Farnum ("Respondent Farnum") as an
9 employee of Terminix International Company LP. The license will expire on June 30, 2019,
10 unless renewed.

11 **Anthony L. Van Dam**

12 **Field Representative License No. FR 48558**

13 10. On or about February 21, 2013, the Board issued Field Representative's License
14 Number FR 48558 in Branch 3 to Anthony L. Van Dam ("Respondent Van Dam") as an
15 employee of Terminix International Company LP. On or about April 17, 2015, the license was
16 upgraded to include Branch 2. On or about June 13, 2016, Respondent Van Dam left the
17 employment of Terminix International Company LP. The license will expire on June 30, 2018,
18 unless renewed.

19 **JURISDICTION**

20 11. Code section 8620 provides, in pertinent part, that the Board may suspend or revoke a
21 license when it finds that the holder, while a licensee or applicant, has committed any acts or
22 omissions constituting cause for disciplinary action or in lieu of a suspension may assess a civil
23 penalty.

24 12. Code section 8624 states:

25 If the board suspends or revokes an operator's license and one or more branch offices
26 are registered under the name of the operator, the suspension or revocation may be applied
27 to each branch office.

28 If the operator is the qualifying manager, a partner, responsible officer, or owner of a
registered structural pest control company, the suspension or revocation may be applied to
the company registration.

1 The performance by any partnership, corporation, firm, association, or registered
2 company of any act or omission constituting a cause for disciplinary action, likewise
3 constitutes a cause for disciplinary action against any licensee who, at the time the act or
4 omission occurred, was the qualifying manager, a partner, responsible officer, or owner of
5 the partnership, corporation, firm, association, or registered company whether or not he or
6 she had knowledge of, or participated in, the prohibited act or omission.

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10 13. Code section 8625 states:

11 The lapsing or suspension of a license or company registration by operation of law or
12 by order or decision of the board or a court of law, or the voluntary surrender of a license or
13 company registration shall not deprive the board of jurisdiction to proceed with any
14 investigation of or action or disciplinary proceeding against such licensee or company, or to
15 render a decision suspending or revoking such license or registration.

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18 14. Code section 8622 states:

19 When a complaint is accepted for investigation of a registered company, the board,
20 through an authorized representative, may inspect any or all properties on which a report
21 has been issued pursuant to Section 8516 or a notice of completion has been issued
22 pursuant to Section 8518 by the registered company to determine compliance with the
23 provisions of this chapter and the rules and regulations issued thereunder. If the board
24 determines the property or properties are not in compliance, a notice shall be sent to the
25 registered company so stating. The registered company shall have 30 days from the receipt
26 of the notice to bring such property into compliance, and it shall submit a new original
27 report or completion notice or both and an inspection fee of not more than one hundred
28 twenty-five dollars (\$125) for each property inspected. If a subsequent reinspection is
necessary, pursuant to the board's review of the new original report or notice or both, a
commensurate reinspection fee shall also be charged. If the board's authorized
representative makes no determination or determines the property is in compliance, no
inspection fee shall be charged.

The notice sent to the registered company shall inform the registered company that if
it desires a hearing to contest the finding of noncompliance, the hearing shall be requested
by written notice to the board within 20 days of receipt of the notice of noncompliance from
the board. Where a hearing is not requested pursuant to this section, payment of any
assessment shall not constitute an admission of any noncompliance charged.

STATUTORY PROVISIONS

15. Code section 8638 states:

Failure on the part of a registered company to complete any operation or construction
repairs for the price stated in the contract for such operation or construction repairs or in
any modification of such contract is a ground for disciplinary action.

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1 16. Code section 8641 states:

2 Failure to comply with the provisions of this chapter, or any rule or regulation
3 adopted by the board, or the furnishing of a report of inspection without the making of a
4 bona fide inspection of the premises for wood-destroying pests or organisms, or furnishing
5 a notice of work completed prior to the completion of the work specified in the contract, is
6 a ground for disciplinary action.

7 17. Code section 8642 states:

8 The commission of any grossly negligent or fraudulent act by the licensee as a
9 pest control operator, field representative, or applicator or by a registered company is
10 a ground for disciplinary action.

11 18. Code section 8648 states:

12 Authorizing, directing, conniving at or aiding in the publication, advertisement,
13 distribution or circulation of any material by false statement or representation concerning a
14 registered company's business is a ground for disciplinary action.

15 19. Code section 8652 states:

16 Failure of a registered company to make and keep all inspection reports, field
17 notes, contracts, documents, notices of work completed, and records, other than
18 financial records, for a period of not less than three years after completion of any
19 work or operation for the control of structural pests or organisms, is a ground for
20 disciplinary action. These records shall be made available to the executive officer of
21 the board or his or her duly authorized representative during business hours.

22 20. Code section 8666 states:

23 It shall be unlawful for any licensee under this chapter to recommend or to
24 perform any pest control corrective work under any contract or agreement that the
25 licensee knows or has reason to know is in excess of that required to eliminate the
26 condition for which the licensee was employed.

27 A violation of this section is a public offense and is punishable upon the first
28 conviction by imprisonment in the county jail for not more than six months, or by a
fine not to exceed ten thousand dollars (\$10,000), or by both that imprisonment and
fine.

29 21. Code section 8505 states:

30 (a) "Structural pest control" and "pest control" as used in this chapter are
31 synonymous. Except as provided in Section 8555 and elsewhere in this chapter, it is, with
32 respect to household pests and wood destroying pests or organisms, or other pests that may
33 invade households or other structures, including railroad cars, ships, docks, trucks,
34 airplanes, or the contents thereof, the engaging in, offering to engage in, advertising for,
35 soliciting, or the performance of, any of the following:

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1 (1) Identification of infestations or infections.

2 (2) The making of an inspection or inspections for the purpose of identifying or
3 attempting to identify infestations or infections of household or other structures by those
4 pests or organisms.

5 (3) The making of inspection reports, recommendations, estimates, and bids, whether
6 oral or written, with respect to those infestations or infections.

7 (4) The making of contracts, or the submitting of bids for, or the performance of any
8 work including the making of structural repairs or replacements, or the use of pesticides, or
9 mechanical devices for the purpose of eliminating, exterminating, controlling or preventing
10 infestations or infections of those pests, or organisms.

11 (b) "Household pests" are defined for the purpose of this chapter as those pests other
12 than wood destroying pests or organisms, which invade households and other structures,
13 including, but not limited to, rodents, vermin, and insects.

14 22. Code section 8516 states:

15 (a) This section, and Section 8519, apply only to wood destroying pests or
16 organisms.

17 (b) No registered company or licensee shall commence work on a contract, or
18 sign, issue, or deliver any documents expressing an opinion or statement relating to
19 the absence or presence of wood destroying pests or organisms until an inspection has
20 been made by a licensed Branch 3 field representative or operator. The address of
21 each property inspected or upon which work is completed shall be reported on a form
22 prescribed by the board and shall be filed with the board no later than 10 business
23 days after the commencement of an inspection or upon completed work.

24 Every property inspected pursuant to subdivision (b) of Section 8516.1, or
25 Section 8518, or subdivision (b) of this section shall be assessed a filing fee pursuant
26 to Section 8674.

27 Failure of a registered company to report and file with the board the address of
28 any property inspected or work completed pursuant to Section 8516.1, Section 8518,
or this section are grounds for disciplinary action and shall subject the registered
company to a fine of not more than two thousand five hundred dollars (\$2,500).

A written inspection report conforming to this section and on a form approved
by the board shall be prepared and delivered to the person requesting the inspection or
to the person's designated agent within 10 business days of the inspection, except that
an inspection report prepared for use by an attorney for litigation purposes is not
required to be reported to the board. The report shall be delivered before work is
commenced on any property. The registered company shall retain for three years all
original inspection reports, filed notes, and activity forms.

Reports shall be made available for inspection and reproduction to the
executive officer of the board or his or her duly authorized representative during
business hours. Original inspection reports or copies thereof shall be submitted to the
board upon request within two business days. The following shall be set forth in the
report:

1 (1) The start date of the inspection and the name of the licensed field
representative or operator making the inspection.

2 (2) The name and address of the person or firm ordering the report.

3 (3) The name and address of the property owner and any person who is a party
4 in interest.

5 (4) The address or location of the property.

6 (5) A general description of the building or premises inspected.

7 (6) A foundation diagram or sketch of the structure or structures or portions of the
8 structure or structures inspected, indicating thereon the approximate location of any infested
9 or infected areas evident, and the parts of the structure where conditions that would
ordinarily subject those parts to attack by wood destroying pests or organisms exist.

10 (7) Information regarding the substructure, foundation walls and footings, porches,
11 patios and steps, air vents, abutments, attic spaces, roof framing that includes the eaves,
12 rafters, fascias, exposed timbers, exposed sheathing, ceiling joists, and attic walls, or other
13 parts subject to attack by wood destroying pests or organisms. Conditions usually deemed
likely to lead to infestation or infection, such as earth-wood contacts, excessive cellulose
debris, faulty grade levels, excessive moisture conditions, evidence of roof leaks, and
insufficient ventilation are to be reported.

14 (8) One of the following statements, as appropriate, printed in bold type:

15 (A) The exterior surface of the roof was not inspected. If you want the
16 water tightness of the roof determined, you should contact a roofing contractor who is
licensed by the Contractors' State License Board.

17 (B) The exterior surface of the roof was inspected to determine whether
18 or not wood destroying pests or organisms are present.

19 (9) Indication or description of any areas that are inaccessible or not inspected with
20 recommendation for further inspection if practicable. If, after the report has been made in
21 compliance with this section, authority is given later to open inaccessible areas, a
supplemental report on conditions in these areas shall be made.

22 (10) Recommendations for corrective measures.

23 (11) Information regarding the pesticide or pesticides to be used for their control
or prevention as set forth in subdivision (a) of Section 8538.

24 (12) The inspection report shall clearly disclose that if requested by the person
25 ordering the original report, a reinspection of the structure will be performed if an
estimate or bid for making repairs was given with the original inspection report, or
26 thereafter.

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1 An estimate or bid shall be given separately allocating the costs to perform each
2 and every recommendation for corrective measures as specified in subdivision (c)
3 with the original inspection report if the person who ordered the original inspection
4 report so requests, and if the registered company is regularly in the business of
5 performing each corrective measure.

6 If no estimate or bid was given with the original inspection report, or thereafter,
7 then the registered company shall not be required to perform a reinspection.

8 A reinspection shall be an inspection of those items previously listed on an
9 original report to determine if the recommendations have been completed. Each
10 reinspection shall be reported on an original inspection report form and shall be
11 labeled "Reinspection." Each reinspection shall also identify the original report by
12 date.

13 After four months from an original inspection, all inspections shall be original
14 inspections and not reinspections.

15 Any reinspection shall be performed for not more than the price of the
16 registered company's original inspection price and shall be completed within 10
17 business days after a reinspection has been ordered.

18 (13) The inspection report shall contain the following statement, printed in
19 boldface type:

20 "NOTICE: Reports on this structure prepared by various registered
21 companies should list the same findings (i.e. termite infestations, termite damage,
22 fungus damage, etc.). However, recommendations to correct these findings may vary
23 from company to company. You have a right to seek a second opinion from another
24 company."

25 (c) At the time a report is ordered, the registered company or licensee shall
26 inform the person or entity ordering the report, that a separate report is available
27 pursuant to this subdivision. If a separate report is requested at the time the inspection
28 report is ordered, the registered company or licensee shall separately identify on the
report each recommendation for corrective measures as follows:

(1) The infestation or infection that is evident.

(2) The conditions that are present that are deemed likely to lead to
infestation or infection.

If a registered company or licensee fails to inform as required by this
subdivision and a dispute arises, or if any other dispute arises as to whether this
subdivision has been complied with, a separate report shall be provided within 24
hours of the request but, in no event, later than the next business day, and at no
additional cost.

(d) When a corrective condition is identified, either as paragraph (1) or (2) of
subdivision (c), and the property owner or the property owner's designated agent
chooses not to correct those conditions, the registered company or licensee shall not
be liable for damages resulting from a failure to correct those conditions or subject to
any disciplinary action by the board. Nothing in this subdivision, however, shall
relieve a registered company or a licensee of any liability resulting from negligence,
fraud, dishonest dealing, other violations pursuant to this chapter, or contractual
obligations between the registered company or licensee and the responsible parties.

1 (e) The inspection report form prescribed by the board shall separately identify
2 the infestation or infection that is evident and the conditions that are present that are
3 deemed likely to lead to infestation or infection. If a separate form is requested, the
4 form shall explain the infestation or infection that is evident and the conditions that
5 are present that are deemed likely to lead to infestation or infection and the difference
6 between those conditions. In no event, however, shall conditions deemed likely to
7 lead to infestation or infection be characterized as actual "defects" or as actual
8 "active" infestations or infections or in need of correction as a precondition to issuing
9 a certification pursuant to Section 8519.

10 (f) The report and any contract entered into shall also state specifically when
11 any guarantee for the work is made, and if so, the specific terms of the guarantee and
12 the period of time for which the guarantee shall be in effect. If a guarantee extends
13 beyond three years, the registered company shall maintain all original inspection
14 reports, field notes, activity forms, and notices of completion for the duration of the
15 guarantee period and for one year after the guarantee expires.

16 (g) For purposes of this section, "control service agreement" means an
17 agreement, including extended warranties, to have a licensee conduct over a period of
18 time regular inspections and other activities related to the control or eradication of
19 wood destroying pests and organisms. Under a control service agreement a registered
20 company shall refer to the original report and contract in a manner as to identify them
21 clearly, and the report shall be assumed to be a true report of conditions as originally
22 issued, except it may be modified after a control service inspection. A registered
23 company is not required to issue a report as outlined in paragraphs (1) to (11),
24 inclusive, of subdivision (b) after each control service inspection. If after control
25 service inspection, no modification of the original report is made in writing, then it
26 will be assumed that conditions are as originally reported. A control service contract
27 shall state specifically the particular wood destroying pests or organisms and the
28 portions of the buildings or structures covered by the contract.

(h) A registered company or licensee may enter into and maintain a control
service agreement provided the following requirements are met:

(1) The control service agreement shall be in writing, signed by both
parties, and shall specifically include the following:

(A) The wood destroying pests and organisms covered by the control
service agreement.

(B) Any wood destroying pest or organism that is not covered must be
specifically listed.

(C) The type and manner of treatment to be used to correct the
infestations or infections.

(D) The structures or buildings, or portions thereof, covered by the
agreement, including a statement specifying whether the coverage for purposes of
periodic inspections is limited or full. Any exclusions from those described in the
original report must be specifically listed.

(E) A reference to the original inspection report.

(F) The frequency of the inspections to be provided, the fee to be charged
for each renewal, and the duration of the agreement.

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(G) Whether the fee includes structural repairs.

(H) If the services provided are guaranteed, and, if so, the terms of the guarantee.

(I) A statement that all corrections of infestations or infections covered by the control service agreement shall be completed within six months of discovery, unless otherwise agreed to in writing by both parties.

(2) The original inspection report, the control service agreement, and completion report shall be maintained for three years after the cancellation of the control service agreement.

(3) Inspections made pursuant to a control service agreement shall be conducted by a Branch 3 licensee. Section 8506.1 does not modify this provision.

(4) A full inspection of the property covered by the control service agreement shall be conducted and a report filed pursuant to subdivision (b) at least once every three years from the date that the agreement was entered into, unless the consumer cancels the contract within three years from the date the agreement was entered into.

(5) Under a control service agreement, a written report shall be required for the correction of any infestation or infection unless all of the following conditions are met:

(A) The infestation or infection has been previously reported.

(B) The infestation or infection is covered by the control service agreement.

(C) There is no additional charge for correcting the infestation or infection.

(D) Correction of the infestation or infection takes place within 45 days of its discovery.

(E) Correction of the infestation or infection does not include fumigation.

(6) All notice requirements pursuant to Section 8538 shall apply to all pesticide treatments conducted under control service agreements.

(i) All work recommended by a registered company, where an estimate or bid for making repairs was given with the original inspection report, or thereafter, shall be recorded on this report or a separate work agreement and shall specify a price for each recommendation. This information shall be provided to the person requesting the inspection, and shall be retained by the registered company with the inspection report copy for three years.

REGULATORY PROVISIONS

23. California Code of Regulations, title 16, section 1990, states, in pertinent part:

(a) All reports shall be completed as prescribed by the board. Copies filed with the board shall be clear and legible. All reports must supply the information required

1 by Section 8516 of the Code and the information regarding the pesticide or pesticides
2 used as set forth in Section 8538 of the Code, and shall contain or describe the
3 following:

4 (3) Infestations, infections or evidence thereof.

5 (4) Wood members found to be damaged by wood destroying pests or
6 organisms.

7 24. California Code of Regulations, title 16, section 1991 states, in pertinent part:

8 (a) Recommendations for corrective measures for the conditions found shall be
9 made as required by paragraph 10 of subdivision (b) of Section 8516 of the Code and
10 shall also conform with the provisions of Title 24 of the California Code of
11 Regulations and any other applicable local building code.

12 25. California Code of Regulations, title 16, section 1993 states, in pertinent part:

13 All of the following reports must be in compliance with the requirements of
14 Section 8516 of the code. All reports must be on the form prescribed by the board.

15 (c) A limited report is the report on only part of a structure. Such a report
16 shall have a diagram of the area inspected and shall specifically indicate
17 which portions of the structure were inspected with recommendation for
18 further inspection of the entire structure and the name of the person or agency
19 requesting a limited report.

20 26. California Code of Regulations, title 16, section 1996 states, in pertinent part:

21 (a) A written inspection report conforming to section 8516(b) of the code (See
22 Form No. 43M-41 (Rev. 10/01, required use effective July 1, 2003) at the end of this
23 section) shall be prepared and delivered to the person requesting the inspection, or to
24 the person's designated agent regardless of whether the registered company has
25 offered to perform the inspection without charge. The granting of permission to make
26 an inspection shall be deemed a request to make an inspection.

27 (b) The failure or refusal of the person ordering the inspection or of his or her
28 designated agent to pay for such inspection or report shall not excuse a registered
company which has commenced an inspection from preparing and delivering a report
to the person requesting the inspection or the person's designated agent.

29 27. California Code of Regulations, title 16, section 1999.5 states, in pertinent part:

30 (a) It is unlawful for any licensee, or any employee thereof, directly or
31 indirectly to make, disseminate, represent, claim, state, or advertise, or cause to be
32 made, disseminated, represented, claimed, stated or advertised by any manner or
33 means whatever, any statement or representation concerning structural pest control, as
34 defined in Business and Professions Code section 8505, which is unfair, deceptive,
35 untrue or misleading, and which is known, or which by the exercise of reasonable
36 care should be known, to be unfair, deceptive, untrue or misleading.

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1 (f) Examples of direct or indirect statements or representations which are
unfair, deceptive, untrue or misleading include, but are not limited to, the following:

2 (6) any statement or representation that a pest control service, product,
3 pesticide, or device or combination thereof offers a general environmental protection
4 or benefit unless the statement or representation can be substantiated within the
5 meaning of section 260.5 of title 16 of the Code of Federal Regulations (2008),
hereby incorporated by reference, and is limited to the specific nature of the
environmental or health benefit being asserted;

6 COST RECOVERY/RESTITUTION

7 28. Code section 125.3 provides, in pertinent part, that the Board may request the
8 administrative law judge to direct a licentiate found to have committed a violation or violations of
9 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
10 enforcement of the case.

11 29. Government Code section 11519(d) provides, in pertinent part, that the Board may
12 require restitution of damages suffered as a condition of probation in the event probation is
13 ordered.

14 HOLIDAY COURT PROJECT

15 30. Between July 2010 and January 23, 2016, homeowner T.C.'s residence located on
16 Holiday Court in Vacaville, California ("Holiday Court"), was serviced by Respondent Terminix
17 on a quarterly basis for rodent control, including rats.

18 31. On or about January 23, 2016, the homeowner contacted Respondent Terminix due to
19 rat activity in the attic.

20 32. On or about January 26, 2016, on behalf of Respondent Terminix, Respondent Van
21 Dam performed a Branch 2 (rodent) inspection and a Branch 3 (termite) inspected at the Holiday
22 Court property and issued a Complete Wood Destroying Pests and Organisms Report Number
23 62294-0343687 ("Complete Report"), wherein he documented rat activity and recommended
24 exclusion work, pre-paid service plan, and replacing the insulation for \$11,485. The homeowner
25 did not request or authorize Respondent to perform a Branch 3 inspection.

26 33. On or about February 18, 2016, the homeowner hired a construction company to seal
27 all the holes on the exterior and install wire mesh at all the roof penetrations at the attic. The
28 contractor did not find that the insulation needed to be replaced.

1 34. On or about May 3, 2016, the homeowner filed a complaint with the Board alleging
2 that Respondent Terminix failed to honor its service contract to prevent rodent (rat) infestations,
3 in that Respondent Terminix has been servicing her home for rodent (rat) control on a quarterly
4 basis for approximately five years.

5 35. On or about July 21, 2016, a Board representative inspected the attic at Holiday Court
6 property and made the following findings:

- 7 a. Minor to moderate rat activity.
- 8 b. Rat burrows/trails in some of the insulation.
- 9 c. Damage to the HVAC unit; ducting insulation and covering; and wiring and
10 plumbing lines at the furnace and main unit platform from rats chewing on them.
- 11 d. Old and fresh rat droppings (minimal) and urine stains were found in the attic,
12 evidencing long term activity and infestation.
- 13 e. The insulation was in good to excellent condition overall with minor damage
14 and minimal evidence of rats affecting the condition of the insulation.

15 36. In or about January 2017, the homeowner's tenant contacted Respondent Terminix
16 and requested an inspection due to rat activity in the attic.

17 37. On or about January 30, 2017, on behalf of Respondent Terminix, Respondent
18 Farnum performed a Branch 2 (rodent) inspection and a Branch 3 (termite) inspected at the
19 Holiday Court property inspected the Holiday Court property and issued a Limited Wood
20 Destroying Pests and Organisms Inspection Report Number 53593-0464579 ("Limited Report"),
21 wherein he documented rat activity in the attic and recommended exclusion work, pre-paid
22 service plan, and replacement of the insulation for \$11,990. The homeowner did not request or
23 authorize Respondent to perform the Branch 3 inspection.

24 **FIRST CAUSE FOR DISCIPLINE**

25 **(Grossly Negligent or Fraudulent Act)**

26 38. Respondent Terminix's company registration, Respondent Veden's operator's
27 license, Respondent Skattebo's operator's license and field representative license, Respondent
28 Van Dam's field representative license and Respondent Farnum's field representative license are

1 subject to discipline under Code section 8642, in that Respondents committed a grossly negligent
2 or fraudulent act, in the following respects:

3 a. On or about January 26, 2016, Respondent Van Dam inspected the Holiday Court
4 property and told the homeowner that the insulation in the attic was infested with rats and needed
5 to be replaced when, in fact, it did not.

6 b. On or about January 26, 2016, Respondent Van Dam provided the homeowner with
7 an estimate recommending work that was not needed or necessary and that he was not licensed to
8 perform.

9 c. On or about January 30, 2017, Respondent Farnum inspected the Holiday Court
10 property and told the homeowner that the insulation in the attic was infested with rats and needed
11 to be replaced when, in fact, it did not.

12 d. On or about January 30, 2017, Respondent Farnum provided the homeowner with an
13 estimate recommending work that was not needed or necessary and that he was not licensed to
14 perform.

15 e. Respondents represented to the homeowner that the attic insulation was infested with
16 rat feces and urine that could cause a health hazard when, in fact, it was not.

17 f. Respondents performed Branch 3 inspections without the homeowner's approval.

18 **SECOND CAUSE FOR DISCIPLINE**

19 **(Exceeding the Scope of Structural Pest Control Work)**

20 39. Respondent Terminix's company registration, Respondent Veden's operator's
21 license, Respondent Skattebo's operator's license and field representative license are subject to
22 discipline under Code section 8648, in that on or about January 26, 2016, and January 30, 2017,
23 Respondents represented to the homeowner that the installation of insulation was within the scope
24 of Structural Pest Control work when, in fact, it is not. In addition, Respondents exceeded the
25 scope of structural pest control work, as defined by Code section 8505, insulation work is not
26 structural pest control work, by contracting for and offering to perform insulation work without
27 being properly licensed.

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1 **THIRD CAUSE FOR DISCIPLINE**

2 **(Excessive and Improper Recommendations)**

3 40. Respondent Terminix's company registration, Respondent Veden's operator's
4 license, Respondent Skattebo's operator's license and field representative license, Respondent
5 Van Dam's field representative license and Respondent Farnum's field representative license are
6 subject to discipline under Code section 8641, in that on January 26, 2016, and January 30, 2017,
7 Respondent Van Dam and Respondent Farnum, respectively, inspected the Holiday Court
8 property and made excessive and improper recommendations, in violation of Code section 8666,
9 by stating to the homeowner that the insulation in the attic was infested with rats and needed to be
10 replaced when, in fact, it did not.

11 **FOURTH CAUSE FOR DISCIPLINE**

12 **(Inspection Report Violations)**

13 41. Respondent Terminix's company registration, Respondent Veden's operator's
14 license, Respondent Skattebo's operator's license and field representative license, Respondent
15 Van Dam's field representative license and Respondent Farnum's field representative are subject
16 to discipline under Code section 8641, concerning the Holiday Court property, in the following
17 respects:

18 a. Respondents failed to identify the limited portion of the structure that was
19 inspected on the Limited Report dated January 30, 2017, as defined in California Code of
20 Regulations, title 16, section 1993(c).

21 b. Respondents used a Branch 3 inspection report when performing a Branch 2
22 inspection on January 26, 2016, and January 30, 2017, in violation of Code section 8516. In
23 addition, Respondents used the Branch 3 inspection report for the purpose of recommending
24 construction and insulation work, in violation of California Code of Regulations, title 16, section
25 1991.

26 c. Respondents failed to perform a proper bona fide inspection for wood destroying
27 pests and organisms on January 26, 2016, and January 30, 2017, pursuant to Code section 8516,
28 in the following respects:

1 i. Respondents failed to use the proper form 43M-41 (see CCR 1996 page 132),
2 as required by California Code of Regulations, title 16, section 1996, when performing Branch 3
3 inspections.

4 ii. Respondents failed to include the diagram of the structure or portions of the
5 structure inspected on the front page below the required statement explaining that the inspection
6 pertains to the structure or portions of, shown in the diagram.

7 iii. Respondents improperly listed Terri Cooper as the person who ordered the
8 Branch 3 inspections when, in fact, she did not.

9 iv. Respondents improperly listed that there were "other conditions" (box on front
10 page marked) as reportable items when, in fact, there were no Branch 3 conditions reported.

11 v. Respondents failed to include a proper diagram depicting the location of the
12 adverse conditions of Branch 3 reportable items (infestations, infections, etc.) on the diagram.

13 vi. Respondents failed to number the pages and properly list the number of pages
14 on the front of the report (box required) indicating what is part of the inspection report and what
15 is included or should be included with the report.

16 vii. Respondents failed to list and identify the findings and recommendations of the
17 Branch 3 conditions on the diagram.

18 viii. Respondents failed to make the required notices of roof disclosure and second
19 opinion disclosures in bold type, as defined in Code section 8516, subdivision (b)(8) and (13).

20 ix. Respondents incorrectly identified the attic as a checklist of problems in the
21 report as a Branch 3 condition when, in fact, it was not.

22 x. Respondents added contracts and pages with non Branch 3 conditions as part of
23 their report, including excessive recommendations, when, in fact, they should not be reporting
24 non Branch 3 conditions.

25 **FIFTH CAUSE FOR DISCIPLINE**

26 **(Failure to Maintain Records)**

27 42. Respondent Terminix's company registration, Respondent Veden's operator's
28 license, Respondent Skattebo's operator's license and field representative license are subject to

1 discipline under Code section 8652, in that Respondents failed to keep and maintain the service
2 contract for the property for a period of not less than three years after any operation for the
3 control of structural pests or organisms.

4 **SIXTH CAUSE FOR DISCIPLINE**

5 **(Failure to Complete the Contract)**

6 43. Respondent Terminix's company registration, Respondent Veden's operator's
7 license, Respondent Skattebo's operator's license and field representative license are subject to
8 discipline under Code section 8638, in that Respondents failed to complete the service contract
9 agreement, in that they failed to control the rodent (rat) infestation for the price stated in the
10 service contract.

11 **SEVENTH CAUSE FOR DISCIPLINE**

12 **(False and Misleading Advertisement Regarding Health Risks)**

13 44. Respondent Terminix's company registration, Respondent Veden's operator's
14 license, Respondent Skattebo's operator's license and field representative license are subject to
15 discipline under Code section 8641, in that Respondents violated California Code of Regulations,
16 title 16, by presenting false, misleading, unfair representations, or deceptive advertisements in the
17 following respects:

18 a. **Section 1999.5, subdivision (a):**

19 i. On or about January 25, 2017, Respondents represented on their website that
20 consumers' health was at risk, in that rats and mice are capable of transmitting diseases to humans
21 through their hair, droppings and urine; and that consumers could develop an allergic reaction to
22 the excrement of rats or mice which can cause asthma-related symptoms. These statements were
23 known, or should have been known, to be unfair, deceptive, untrue or misleading.

24 b. **Section 1999.5, subdivision (f)(6):**

25 ii. On or about January 25, 2017, Respondents represented on their website that
26 rats and mice hair, droppings, and urine could cause health risks. These statements were not
27 substantiated.

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1 **PRIOR DISCIPLINE**

2 **Terminix International Company LP**
3 **Company Registration Certificate No. PR 801**

4 45. On or about June 28, 1988, Accusation Nos. 87-22, 88-09, 88-34, and 88-53 were
5 filed against Respondent Terminix's Company Registration Certificate Number PR 801.
6 Effective December 19, 1991, pursuant to a Stipulated Decision and Order, Respondent
7 Terminix's Company Registration Certificate Number PR 801 was suspended for fifty (50) days.
8 The fifty (50) day suspension was stayed with one day actual suspension. The registration was
9 placed on four (4) years probation with terms and conditions, including filing quarterly reports
10 with the Board, reimbursing consumers for damages, if any, and an \$8,000 Restoration Bond. In
11 addition, the following Branch Offices were disciplined:

12 a. Branch Office Registration No. BR 3962: Suspended for thirty (30) days in
13 Branch 3 only; however, a civil penalty in lieu of twenty-five (25) days of the actual suspension
14 in the amount of \$2,250 may be paid.

15 b. Branch Office Registration No. BR 3954: Suspended for thirty (30) days in
16 Branch 3 only; however, a civil penalty in lieu of twenty-five (25) days of the actual suspension
17 in the amount of \$2,250 may be paid.

18 c. Branch Office Registration No. BR 3963: Suspended for fifty (50) days in
19 Branch 3 only; however, a civil penalty in lieu of thirty-eight (38) days of the actual suspension in
20 the amount of \$3,250 may be paid.

21 d. Branch Office Registration No. BR 3948: Suspended for thirty (30) days in
22 Branch 3 only; however, a civil penalty in lieu of twenty-five (25) days of the actual suspension
23 in the amount of \$2,250 may be paid.

24 e. Branch Office Registration No. BR 3953: Suspended for fifteen (15) days in
25 Branch 3 only; however, a civil penalty in lieu of thirteen (13) days of the actual suspension in the
26 amount of \$1,500 may be paid.

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1 f. Branch Office Registration No. BR 3960: Suspended for thirty (30) days in
2 Branch 3 only; however, a civil penalty in lieu of twenty-five (25) days of the actual suspension
3 in the amount of \$2,250 may be paid.

4 g. Branch Office Registration No. BR 3964: Suspended for fifty (50) days in
5 Branch 1 only; however, a civil penalty in lieu of forty-three (43) days of the actual suspension in
6 the amount of \$3,250 may be paid.

7 h. Branch Office Registration No. BR 3968: Suspended for thirty (30) days in
8 Branch 1 only; however, a civil penalty in lieu of twenty-five (25) days of the actual suspension
9 in the amount of \$2,250 may be paid.

10 i. Branch Office Registration No. BR 3955: Suspended for twenty (20) days in
11 Branch 3 only; however, a civil penalty in lieu of eighteen (18) days of the actual suspension in
12 the amount of \$1,500 may be paid.

13 j. Branch Office Registration No. BR 4019: Suspended for forty (40) days in
14 Branch 1 and 3 only; however, a civil penalty in lieu of thirty (30) days of the actual suspension
15 in the amount of \$3,000 may be paid.

16 k. Branch Office Registration No. BR 3957: Suspended for forty (40) days in
17 Branch 3 only; however, a civil penalty in lieu of thirty (30) days of the actual suspension in the
18 amount of \$3,000 may be paid.

19 46. On or about November 15, 1990, Accusation No. 1991-22 was filed against
20 Respondent Terminix's Company Registration Certificate Number PR 801. Effective August 7,
21 1992, pursuant to a Stipulation, for Discipline, Decision and Order, Respondent Terminix's
22 Company Registration Certificate Number PR 801 was suspended for thirty (30) days. The
23 suspension was stayed and the registration was placed on probation for three (3) years to run
24 concurrently with prior probationary orders.

25 47. On or about April 16, 1991, Accusation No. 1991-46 was filed against Respondent
26 Terminix's Company Registration Certificate Number PR 801. Effective August 5, 1992,
27 pursuant to a Decision and Order, Respondent Terminix's Company Registration Certificate
28

1 Number PR 801 was suspended for forty-five (45) days. The suspension was stayed, and the
2 registration was placed on three (3) years probation with terms and conditions.

3 48. On or about November 13, 1996, Accusation No. 1997-11 was filed against
4 Respondent Terminix's Company Registration Certificate Number PR 801. Effective March 22,
5 1998, pursuant to a Decision on Remand, Respondent Terminix's Registration Certificate
6 Number PR 801 was suspended for one day. The suspension was stayed, and the registration was
7 placed on probation for seven (7) months with terms and conditions.

8 49. On or about April 19, 2004, Accusation No. 2004-50 was filed against Respondent
9 Terminix's Company Registration Certificate Number PR 801. Effective August 26, 2005,
10 pursuant to a Stipulated Settlement and Disciplinary Order, Respondent Terminix's Company
11 Registration Certificate Number PR 801 was suspended for ten (10) days in Branch 3 only.
12 However, a civil penalty in lieu of five (5) days of the actual suspension in the amount of \$1,000
13 may be paid. In addition, the registration was placed on three (3) years probation in Branch 3
14 only with terms and conditions.

15 **MATTERS IN AGGRAVATION**

16 **Terminix International Company LP**
17 **Company Registration Certificate No. PR 801**

18 50. On December 4, 1987, Company Registration Certificate No. PR 801 paid a fine of
19 \$50 levied by the Los Angeles County Agricultural Commissioner for violation of section 6602
20 of the California Code of Regulations and section 12859 of the Food and Agricultural Code.

21 51. On January 6, 1988, Company Registration Certificate No. PR 801 paid a fine of
22 \$150 levied by the Los Angeles County Agricultural Commissioner for violation of section 6600,
23 subdivision (b), of the Food and Agricultural Code.

24 52. On May 20, 1988, Company Registration Certificate No. PR 801 paid a fine of \$50
25 levied by the Santa Cruz County Agricultural Commissioner for violation of section 12973 of the
26 Food and Agriculture Code.

27 53. On September 15, 1988, Company Registration Certificate No. PR 801 paid a fine of
28 \$500 levied by the Marin County Agricultural Commissioner for violation of section 12972 of the

1 Food and Agriculture Code and section 6600, subdivision (b), of the California Code of
2 Regulations.

3 54. On November 1, 1988, Company Registration Certificate No. PR 801 paid a fine of
4 \$100 levied by the Calaveras County Agricultural Commissioner for violation of section 15204,
5 subdivision (a), of the Food and Agricultural Code.

6 55. On December 22, 1988, Company Registration Certificate No. PR 801 paid a fine of
7 \$100 levied by the San Diego County Agricultural Commissioner for violation of sections 6670,
8 subdivision (b), and 6682, subdivision (b), of the California Code of Regulations and sections
9 12859 and 12991, subdivision (e), of the Food and Agricultural Code.

10 56. On January 5, 1989, Company Registration Certificate No. PR 801 paid a fine of
11 \$300 levied by the San Joaquin County Agricultural Commissioner for violation of section 8538
12 of the Business and Professions Code and section 1970.4 of the California Code of Regulations.

13 57. On February 7, 1989, Company Registration Certificate No. PR 801 paid a fine of
14 \$300 levied by the Los Angeles County Agricultural Commissioner for violation of section 6600,
15 subdivision (b), of the California Code of Regulations and section 1970.3 of the California Code
16 of Regulations.

17 58. On August 9, 1989, Company Registration Certificate No. PR 801 paid a fine of \$800
18 levied by the Marin County Agricultural Commissioner for violation of 12973 of the Food and
19 Agricultural Code, section 6738 of the California Code of Regulations and section 1971 of the
20 Business and Professions Code.

21 59. On September 22, 1989, Company Registration Certificate No. PR 801 paid a fine of
22 \$350 levied by the Fresno County Agricultural Commissioner for violation of sections 1970.4 and
23 1971 of the California Code of Regulations.

24 60. On October 18, 1989, Company Registration Certificate No. PR 801 paid a fine of
25 \$100 levied by the Los Angeles County Agricultural Commissioner for violation of section 6724
26 of the California Code of Regulations.

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1 61. On December 14, 1989, Company Registration Certificate No. PR 801 paid a fine of
2 \$150 by the Riverside County Agricultural Commissioner for violation of section 8505.7 of the
3 Business and Professions Code.

4 62. On July 31, 1990, Company Registration Certificate No. PR 801 paid a fine of \$200
5 levied by the San Bernardino County Agricultural Commissioner for violation of section 6738,
6 subdivision (b)(c), of the California Code of Regulations.

7 63. On July 31, 1990, Company Registration Certificate No. PR 801 paid a fine of \$150
8 levied by the Los Angeles County Agricultural Commissioner for violation of section 8538 of the
9 Business and Professions Code.

10 64. On January 3, 1991, Company Registration Certificate No. PR 801 paid a fine of
11 \$150 levied by the Los Angeles County Agricultural Commissioner for violation of section 6738
12 of the California Code of Regulations.

13 65. On February 26, 1991, Company Registration Certificate No. PR 801 paid a fine of
14 \$100 levied by the Alameda County Agricultural Commissioner for violation of section 6780,
15 subdivision (d), of the Food and Agricultural Code.

16 66. On March 8, 1991, Company Registration Certificate No. PR 801 paid a fine of \$50
17 levied by the Sacramento County Agricultural Commissioner for violation of section 6738,
18 subdivision (b), of the California Code of Regulations.

19 67. On April 10, 1991, Company Registration Certificate No. PR 801 paid a fine of \$200
20 levied by the San Diego County Agricultural Commissioner for violation of section 6738,
21 subdivision (b) (c), of the California Code of Regulations.

22 68. On June 19, 1991, Company Registration Certificate No. PR 801 paid a fine of \$200
23 levied by the San Bernardino County Agricultural Commissioner for violation of section 6738,
24 subdivision (b), of the Food and Agricultural Code.

25 69. On July 25, 1991, Company Registration Certificate No. PR 801 paid a fine of \$100
26 levied by the Calaveras County Agricultural Commissioner for violation of section 8505.17 of the
27 Business and Professions Code.

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1 70. On August 16, 1991, Company Registration Certificate No. PR 801 paid a fine of
2 \$150 levied by the Marin County Agricultural Commissioner for violation of section 6738,
3 subdivision (b), of the California Code of Regulations.

4 71. On August 27, 1991, Company Registration Certificate No. PR 801 paid a fine of \$50
5 levied by the Sacramento County Agricultural Commissioner for violation of section 6726 of the
6 California Code of Regulations.

7 72. On November 5, 1991, Company Registration Certificate No. PR 801 paid a fine of
8 \$500 levied by the San Mateo County Agricultural Commissioner for violation of sections 6614,
9 6724 and 6738, subdivision (b), of the Food and Agricultural Code.

10 73. On January 31, 1992, Company Registration Certificate No. PR 801 paid a fine of
11 \$300 levied by the Santa Cruz County Agricultural Commissioner for violation of section 1970.4
12 of the Rules and Regulations and sections 8505.10 and 8505.11 of the Business and Professions
13 Code.

14 74. On February 7, 1992, Company Registration Certificate No. PR 801 paid a fine of
15 \$150 levied by the Orange County Agricultural Commissioner for violation of section 6738,
16 subdivision (a)(b)(c), of the California Code of Regulations.

17 75. On February 14, 1992, Company Registration Certificate No. PR 801 paid a fine of
18 \$200 levied by the Madera County Agricultural Commissioner for violation of section 8505 of
19 the Business and Professions Code.

20 76. On April 1, 1992, Company Registration Certificate No. PR 801 was fined \$250 by
21 the San Luis Obispo County Agricultural Commissioner for violation of section 12973 of the
22 Food and Agriculture Code and section 6130 of the California Code of Regulations.

23 77. On May 1, 1992, Company Registration Certificate No. PR 801 paid a fine of \$250
24 levied by the San Luis Obispo County Agricultural Commissioner for violation of section 12973
25 of the Rules and Regulations.

26 78. On May 27, 1992, Company Registration Certificate No. PR 801 paid a fine of \$150
27 levied by the Monterey County Agricultural Commissioner for violation of section 15205 of the
28 Rules and Regulations.

1 79. On July 30, 1992, Company Registration Certificate No. PR 801 paid a fine of \$250
2 levied by the Orange County Agricultural Commissioner for violation of section 12973 of the
3 Food and Agriculture Code and section 6738, subdivision (a)(e), of the California Code of
4 Regulations.

5 80. On August 7, 1992, Company Registration Certificate No. PR 801 paid a fine of \$300
6 levied by the Tehema County Agricultural Commissioner for violation of section 15025 of the
7 Rules and Regulations.

8 81. On August 27, 1992, Company Registration Certificate No. PR 801 paid a fine of
9 \$100 levied by the Sacramento County Agricultural Commissioner for violation of sections 6670
10 and 6738, subdivision (b), of the Food and Agricultural Code.

11 82. On September 10, 1992, Company Registration Certificate No. PR 801 paid a fine of
12 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section 12973
13 of the Food and Agriculture Code and sections 6610 and 6678 of the California Code of
14 Regulations.

15 83. On October 1, 1992, Company Registration Certificate No. PR 801 paid a fine of
16 \$150 levied by the Sacramento County Agricultural Commissioner for violation of section 6738,
17 subdivision (b), of the California Code of Regulations.

18 84. On October 15, 1992, Company Registration Certificate No. PR 801 paid a fine of
19 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section 12973
20 of the Food and Agriculture Code and sections 6610 and 6678 of the California Code of
21 Regulations.

22 85. On November 17, 1992, Company Registration Certificate No. PR 801 paid a fine of
23 \$450 levied by the Marin County Agricultural Commissioner for violation of sections 6738,
24 subdivision (b)(c), of the Food and Agriculture Code.

25 86. On February 18, 1993, Company Registration Certificate No. PR 801 paid a fine of
26 \$100 levied by the Los Angeles County Agricultural Commissioner for violation of section 12973
27 of the Food and Agriculture Code.

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1 87. On June 3, 1993, Company Registration Certificate No. PR 801 paid a fine of \$100
2 levied by the El Dorado County Agricultural Commissioner for violation of section 15204 of the
3 Food and Agriculture Code.

4 88. On August 5, 1993, Company Registration Certificate No. PR 801 paid a fine of \$400
5 levied by the Riverside County Agricultural Commissioner for violation of section 1971,
6 subdivision (a)(1)(c), of the Business and Professions Code and section 6600, subdivision (a), of
7 the California Code of Regulations.

8 89. On September 17, 1993, Company Registration Certificate No. PR 801 was fined
9 \$250 by the Riverside County Agricultural Commissioner for violation of section 6738,
10 subdivision (b)(1)(c), of the California Code of Regulations.

11 90. On October 26, 1993, Company Registration Certificate No. PR 801 paid a fine of
12 \$600 levied by the Orange County Agricultural Commissioner for violation of section 6738(b)(c)
13 of the California Code of Regulations.

14 91. On October 26, 1993, Company Registration Certificate No. PR 801 paid a fine of
15 \$350 levied by the Los Angeles County Agricultural Commissioner for violation of sections
16 6724, subdivision (b), and 6738, subdivision (b), of the California Code of Regulations.

17 92. On December 1, 1993, Company Registration Certificate No. PR 801 paid a fine of
18 \$150 levied by the Merced County Agricultural Commissioner for violation of section 6618 of
19 the California Code of Regulations.

20 93. On January 4, 1994, Company Registration Certificate No. PR 801 paid a fine of
21 \$100 levied by the San Bernardino County Agricultural Commissioner for violation of section
22 6726, subdivision (b), of the California Code of Regulations.

23 94. On January 11, 1994, Company Registration Certificate No. PR 801 paid a fine of
24 \$250 levied by the Riverside County Agricultural Commissioner for violation of section 6738,
25 subdivision (b)(c), of the Food and Agricultural Code.

26 95. On January 25, 1994, Company Registration Certificate No. PR 801 paid a fine of
27 \$100 levied by the San Bernardino County Agricultural Commissioner for violation of section
28 6726, subdivision (b), of the California Code of Regulations.

1 96. On February 15, 1994, Company Registration Certificate No. PR 801 paid a fine of
2 \$200 levied by the Los Angeles County Agricultural Commissioner for violation of section
3 1970.4 of the California Code of Regulations.

4 97. On March 15, 1994, Company Registration Certificate No. PR 801 paid a fine of
5 \$550 levied by the San Luis Obispo County Agricultural Commissioner for violation of section
6 12973 of the Rules and Regulations, section 8538 of the Business and Professions Code and the
7 Rules and Regulations, section 8538 of the Business and Professions Code and section 6600 of
8 the Food and Agricultural Code.

9 98. On April 14, 1994, Company Registration Certificate No. PR 801 paid a fine of \$150
10 levied by the Los Angeles County Agricultural Commissioner for violation of section 6780 of the
11 Food and Agricultural Code.

12 99. On April 19, 1994, Company Registration Certificate No. PR 801 paid a fine of \$100
13 levied by the Los Angeles County Agricultural Commissioner for violation of sections 6678 and
14 6738, subdivision (b), of the Food and Agricultural Code.

15 100. On May 26, 1994, Company Registration Certificate No. PR 801 paid a fine of \$100
16 levied by the Los Angeles County Agricultural Commissioner for violation of section 12973 of
17 the Rules and Regulations.

18 101. On June 9, 1994, Company Registration Certificate No. PR 801 paid a fine of \$50
19 levied by the Los Angeles County Agricultural Commissioner for violation of section 6736 of the
20 Food and Agricultural Code.

21 102. On July 20, 1994, Company Registration Certificate No. PR 801 paid a fine of \$450
22 levied by the Orange County Agricultural Commissioner for violation of section 6738,
23 subdivision (b)(c), of the California Code of Regulations.

24 103. On September 16, 1994, Company Registration Certificate No. PR 801 paid a fine of
25 \$100 levied by the Calaveras County Agricultural Commissioner for violation of sections 1970.4
26 and 1971 of the Rules and Regulations.

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1 104. On September 20, 1994, Company Registration Certificate No. PR 801 paid a fine of
2 \$150 levied by the El Dorado County Agricultural Commissioner for violation of section 15204
3 of the Food and Agricultural Code.

4 105. On September 29, 1994, Company Registration Certificate No. PR 801 paid a fine of
5 \$200 levied by the Los Angeles County Agricultural Commissioner for violation of section
6 8505.5 of the Business and Professions Code.

7 106. On November 15, 1994, Company Registration Certificate No. PR 801 paid a fine of
8 \$50 levied by the Contra Costa County Agricultural Commissioner for violation of section
9 8505.17 of the Business and Professions Code.

10 107. On November 21, 1994, Company Registration Certificate No. PR 801 paid a fine of
11 \$200 levied by the San Bernardino County Agricultural Commissioner for violation of section
12 6726, subdivision (b), of the California Code of Regulations.

13 108. On November 22, 1994, Company Registration Certificate No. PR 801 paid a fine of
14 \$100 levied by the Sacramento County Agricultural Commissioner for violation of section 6738,
15 subdivision (a)(b)(c), of the California Code of Regulations.

16 109. On December 8, 1994, Company Registration Certificate No. PR 801 paid a fine of
17 \$150 levied by the San Bernardino County Agricultural Commissioner for violation of section
18 6738(b)(c) of the California Code of Regulations.

19 110. On December 13, 1994, Company Registration Certificate No. PR 801 paid a fine of
20 \$100 levied by the Orange County Agricultural Commissioner for violation of sections 8505.9
21 and 8505.10 of the Business and Professions Code.

22 111. On January 25, 1995, Company Registration Certificate No. PR 801 paid a fine of
23 \$50 levied by the San Joaquin County Agricultural Commissioner for violation of section 6678 of
24 the Food and Agricultural Code.

25 112. On February 15, 1995, Company Registration Certificate No. PR 801 paid a fine of
26 \$50 levied by the Los Angeles County Agricultural Commissioner for violation of section 12973
27 of the Rules and Regulations.

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1 113. On February 17, 1995, Company Registration Certificate No. PR 801 paid a fine of
2 \$300 levied by the Los Angeles County Agricultural Commissioner for violation of sections
3 8505.7, 8505.9 and 8505.10 of the Business and Professions Code.

4 114. On March 21, 1995, Company Registration Certificate No. PR 801 paid a fine of
5 \$150 levied by the Glenn County Agricultural Commissioner for violation of section 6120,
6 subdivision (a), of the California Code of Regulations.

7 115. On August 9, 1995, Company Registration Certificate No. PR 801 was fined \$200 by
8 the Orange County Agricultural Commissioner for violation of section 6738, subdivision
9 (b)(1)(c), of the California Code of Regulations.

10 116. On September 13, 1995, Company Registration Certificate No. PR 801 paid a fine of
11 \$300 levied by the Kern County Agricultural Commissioner for violation of section 12973 of the
12 Food and Agricultural Code.

13 117. On December 14, 1995, Company Registration Certificate No. PR 801 paid a fine of
14 \$50 levied by the Sacramento County Agricultural Commissioner for violation of section 6678 of
15 the Food and Agricultural Code.

16 118. On February 5, 1996, Company Registration Certificate No. PR 801 paid a fine of
17 \$250 levied by the Merced County Agricultural Commissioner for violation of section 6738,
18 subdivision (b)(c), of the Food and Agricultural Code.

19 119. On March 14, 1996, Company Registration Certificate No. PR 801 paid a fine of
20 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section 12973
21 of the Rules and Regulations.

22 120. On May 21, 1996, Company Registration Certificate No. PR 801 paid a fine of \$900
23 levied by the San Diego County Agricultural Commissioner for violation of sections 6602, 6672,
24 subdivision (b), 6684 and 6678 of the Food and Agriculture Code; section 12973 of the Rules and
25 Regulations and section 6600, subdivision (b), of the California Code of Regulations.

26 121. On August 26, 1996, Company Registration Certificate No. PR 801 paid a fine of
27 \$400 levied by the Imperial County Agricultural Commissioner for violation of section 6738 of
28 the California Code of Regulations.

1 122. On October 17, 1996, Company Registration Certificate No. PR 801 paid a fine of
2 \$150 levied by the Contra Costa County Agricultural Commissioner for violation of section 6616
3 of the California Code of Regulations.

4 123. On October 22, 1996, Company Registration Certificate No. PR 801 paid a fine of
5 \$200 levied by the Shasta County Agricultural Commissioner for violation of sections 6676 and
6 6742 of the Food and Agriculture Code.

7 124. On November 14, 1996, Company Registration Certificate No. PR 801 paid a fine of
8 \$200 levied by the Los Angeles County Agricultural Commissioner for violation of sections
9 8505.15 of the Business and Professions Code.

10 125. On March 4, 1997, Company Registration Certificate No. PR 801 paid a fine of \$225
11 levied by the Santa Cruz County Agricultural Commissioner for violation of section 6616 of the
12 California Code of Regulations.

13 126. On April 8, 1997, Company Registration Certificate No. PR 801 paid a fine of \$200
14 levied by the Orange County Agricultural Commissioner for violation of sections 8551.5 of the
15 Business and Professions Code and section 6678 of the Food and Agriculture Code.

16 127. On June 4, 1997, Company Registration Certificate No. PR 801 paid a fine of \$700
17 levied by the Merced County Agricultural Commissioner for violation of sections 12973 of the
18 Rules and Regulations, section 6600 of the Food and Agriculture Code, and sections 6624 and
19 6627 of the California Code of Regulations.

20 128. On August 13, 1997, Company Registration Certificate No. PR 801 paid a fine of
21 \$250 levied by the Santa Clara County Agricultural Commissioner for violation of section 6616
22 of the California Code of Regulations.

23 129. On August 13, 1997, Company Registration Certificate No. PR 801 paid a fine of \$50
24 levied by the Contra Costa County Agricultural Commissioner for violation of section 8505.17 of
25 the Business and Professions Code.

26 130. On August 20, 1997, Company Registration Certificate No. PR 801 paid a fine of
27 \$200 levied by the Contra Costa County Agricultural Commissioner for violation of section 6738
28 of the California Code of Regulations.

1 131. On August 25, 1997, Company Registration Certificate No. PR 801 paid a fine of
2 \$150 levied by the Tehama County Agricultural Commissioner for violation of section 12973 of
3 the Rules and Regulations.

4 132. On September 9, 1997, Company Registration Certificate No. PR 801 paid a fine of
5 \$100 levied by the Los Angeles County Agricultural Commissioner for violation of section 1970,
6 subdivision (b), of California Code of Regulations.

7 133. On December 2, 1997, Company Registration Certificate No. PR 801 paid a fine of
8 \$500 levied by the Lake County Agricultural Commissioner for violation of section 6627(a) of
9 the California Code of Regulations.

10 134. On February 24, 1998, Company Registration Certificate No. PR 801 paid a fine of
11 \$151 levied by the Sacramento County Agricultural Commissioner for violation of section 6616
12 of the California Code of Regulations.

13 135. On April 28, 1998, Company Registration Certificate No. PR 801 paid a fine of \$155
14 levied by the Kern County Agricultural Commissioner for violation of section 6738, subdivision
15 (a)(b)(d), of the California Code of Regulations.

16 136. On May 21, 1998, Company Registration Certificate No. PR 801 paid a fine of \$50
17 levied by the Calaveras County Agricultural Commissioner for violation of section 15204,
18 subdivision (a), of the Food and Agricultural Code

19 137. On June 2, 1998, Company Registration Certificate No. PR 801 paid a fine of \$50
20 levied by the Contra Costa County Agricultural Commissioner for violation of section 15204,
21 subdivision (a), of the Food and Agricultural Code.

22 138. On July 22, 1998, Company Registration Certificate No. PR 801 paid a fine of \$351
23 levied by the San Bernardino County Agricultural Commissioner for violation of sections 6702
24 and 6726, subdivision (b), of the California Code of Regulations.

25 139. On September 17, 1998, Company Registration Certificate No. PR 801 paid a fine of
26 \$100 levied by the Sacramento County Agricultural Commissioner for violation of section 6678
27 of the California Code of Regulations.

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1 140. On August 12, 1998, Company Registration Certificate No. PR 801 paid a fine of
2 \$150 levied by the San Diego County Agricultural Commissioner for violation of section 12973
3 of the Food and Agricultural Code.

4 141. On December 3, 1998, Company Registration Certificate No. PR 801 paid a fine of
5 \$151 levied by the Contra Costa County Agricultural Commissioner for violation of section
6 12973 of the Food and Agricultural Code.

7 142. On May 7, 1999, Company Registration Certificate No. PR 801 paid a fine of \$300
8 levied by the Sacramento County Agricultural Commissioner for violation of section 6738,
9 subdivision (b)(c), of the California Code of Regulations.

10 143. On May 7, 1999, Company Registration Certificate No. PR 801 paid a fine of \$50
11 levied by the Los Angeles County Agricultural Commissioner for violation of section 6678 of the
12 California Code of Regulations.

13 144. On August 4, 1999, Company Registration Certificate No. PR 801 paid a fine of \$151
14 levied by the Contra Costa County Agricultural Commissioner for violation of section 6738,
15 subdivision (b), of the California Code of Regulations.

16 145. On September 10, 1999, Company Registration Certificate No. PR 801 paid a fine of
17 \$50 levied by the Amador County Agricultural Commissioner for violation of section 15204 of
18 the Food and Agricultural Code.

19 146. On September 14, 1999, Company Registration Certificate No. PR 801 paid a fine of
20 \$500 levied by the San Lu is Obispo County Agricultural Commissioner for violation of section
21 12973 of the Food and Agricultural Code.

22 147. On December 8, 1999, Company Registration Certificate No. PR 801 paid a fine of
23 \$151 levied by the Fresno County Agricultural Commissioner for violation of section 6702 of the
24 California Code of Regulations.

25 148. On March 7, 2000, Company Registration Certificate No. PR 801 paid a fine of \$50
26 levied by the San Diego County Agricultural Commissioner for violation of section 6726,
27 subdivision (b), of the California Code of Regulations.

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1 149. On May 5, 2000, Company Registration Certificate No. PR 801 paid a fine of \$50
2 levied by the Los Angeles County Agricultural Commissioner for violation of section 6678 of the
3 California Code of Regulations.

4 150. On June 7, 2000, Company Registration Certificate No. PR 801 paid a fine of \$551
5 levied by the San Diego County Agricultural Commissioner for violation of sections 12973 and
6 1983, subdivision (i), of the California Code of Regulations.

7 151. On September 18, 2000, Company Registration Certificate No. PR 801 paid a fine of
8 \$50 levied by the Orange County Agricultural Commissioner for violation of section 8538 of the
9 Business and Professions Code.

10 152. On October 11, 2000, Company Registration Certificate No. PR 801 paid a fine of
11 \$50 levied by the Sacramento County Agricultural Commissioner for violation of section 15204
12 of the Food and Agricultural Code.

13 153. On November 28, 2000, Company Registration Certificate No. PR 801 paid a fine of
14 \$151 levied by the San Bernardino County Agricultural Commissioner for violation of section
15 6678 of the California Code of Regulations.

16 154. On December 14, 2000, Company Registration Certificate No. PR 801 paid a fine of
17 \$50 levied by the Sacramento County Agricultural Commissioner for violation of section 15204
18 of the Food and Agricultural Code.

19 155. On January 30, 2001, Company Registration Certificate No. PR 801 paid a fine of
20 \$201 levied by the Tuolumne County Agricultural Commissioner for violation of section 6702,
21 subdivision (c), of the California Code of Regulations.

22 156. On May 16, 2001, Company Registration Certificate No. PR 801 paid a fine of \$475
23 levied by the Shasta County Agricultural Commissioner for violation of sections 6738,
24 subdivision (b)(1)(c), 6678 and 6724, subdivision (b), of the California Code of Regulations.

25 157. On June 19, 2001, Company Registration Certificate No. PR 801 paid a fine of \$275
26 levied by the Santa Clara County Agricultural Commissioner for violation of section 6702,
27 subdivision (b), of the California Code of Regulations.

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1 158. On April 9, 2002, Company Registration Certificate No. PR 801 paid a fine of \$200
2 levied by the San Bernardino County Agricultural Commissioner for violation of section 11983,
3 subdivision (i), of the California Code of Regulations.

4 159. On April 16, 2002, Company Registration Certificate No. PR 801 paid a fine of \$100
5 levied by the Los Angeles County Agricultural Commissioner for violation of section 6610 of the
6 California Code of Regulations.

7 160. On August 27, 2002, Company Registration Certificate No. PR 801 paid a fine of
8 \$302 levied by the Kern County Agricultural Commissioner for violation of sections 6602 and
9 6738, subdivision (b), of the California Code of Regulations.

10 161. On October 24, 2002, Company Registration Certificate No. PR 801 paid a fine of
11 \$501 levied by the Contra Costa County Agricultural Commissioner for violation of sections
12 6738 and 6678 of the California Code of Regulations.

13 162. On December 5, 2002, Company Registration Certificate No. PR 801 paid a fine of
14 \$151 levied by the Contra Costa County Agricultural Commissioner for violation of section 6738,
15 subdivision (b), of the California Code of Regulations.

16 163. On January 30, 2003, Company Registration Certificate No. PR 801 paid a fine of
17 \$400 levied by the Riverside County Agricultural Commissioner for violation of section 6702,
18 subdivision (a)(b)(3)(5), of the California Code of Regulations.

19 164. On September 30, 2003, Company Registration Certificate No. PR 801 paid a fine of
20 \$50 levied by the Orange County Agricultural Commissioner for violation of section 8505.17,
21 subdivision (c), of the Business and Professions Code.

22 165. On February 24, 2004, Company Registration Certificate No. PR 801 paid a fine of
23 \$400 levied by the Alameda County Agricultural Commissioner for violation of section 6738,
24 subdivision (a), of the California Code of Regulations.

25 166. On July 13, 2004, Company Registration Certificate No. PR 801 paid a fine of \$150
26 levied by the Board for violation of section 8638 of the Business and Professions Code.

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1 167. On September 16, 2004, Company Registration Certificate No. PR 801 paid a fine of
2 \$275 levied by the Santa Clara County Agricultural Commissioner for violation of section 12973
3 of the Food and Agricultural Code.

4 168. On October 18, 2004, Company Registration Certificate No. PR 801 paid a fine of
5 \$401 levied by the San Diego County Agricultural Commissioner for violation of section 6738 of
6 the California Code of Regulations.

7 169. On January 25, 2005, Company Registration Certificate No. PR 801 paid a fine of
8 \$300 levied by the Board for violation of section 8638 of the Business and Professions Code.

9 170. On March 28, 2005, Company Registration Certificate No. PR 801 paid a fine of \$50
10 levied by the Orange County Agricultural Commissioner for violation of section 6726,
11 subdivision (b), of the California Code of Regulations.

12 171. On May 31, 2005, Company Registration Certificate No. PR 801 paid a fine of \$100
13 levied by the Los Angeles County Agricultural Commissioner for violation of section 6602 of the
14 California Code of Regulations.

15 172. On April 5, 2005, Company Registration Certificate No. PR 801 paid a fine of \$600
16 levied by the Board for violation of section 8638 of the Business and Professions Code.

17 173. On April 7, 2005, Company Registration Certificate No. PR 801 paid a fine of \$601
18 levied by the San Diego County Agricultural Commissioner for violation of sections 6602 and
19 6738 of the California Code of Regulations.

20 174. On July 8, 2005, Company Registration Certificate No. PR 801 paid a fine of \$1,000
21 levied by the Santa Cruz County Agricultural Commissioner for violation of section 1970 of the
22 California Code of Regulations.

23 175. On July 21, 2005, Company Registration Certificate No. PR 801 paid a fine of \$100
24 levied by the Los Angeles County Agricultural Commissioner for violation of section 6724 of the
25 California Code of Regulations.

26 176. On August 9, 2005, Company Registration Certificate No. PR 801 paid a fine of \$600
27 levied by the Board for violation of section 8622 of the Business and Professions Code.

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1 177. On November 7, 2005, Company Registration Certificate No. PR 801 paid a fine of
2 \$753 levied by the Board for violation of section 8516, subdivision (b) of the Business and
3 Professions Code.

4 178. On February 15, 2006, Company Registration Certificate No. PR 801 paid a fine of
5 \$300 levied by the San Bernardino County Agricultural Commissioner for violation of section
6 6702 of the California Code of Regulations.

7 179. On March 14, 2006, Company Registration Certificate No. PR 801 paid a fine of
8 \$250 levied by the San Mateo County Agricultural Commissioner for violation of section 12973
9 of the Food and Agricultural Code.

10 180. On May 23, 2006, Company Registration Certificate No. PR 801 paid a fine of \$450
11 levied by the Board for violation of section 8638 of the Business and Professions Code.

12 181. On November 8, 2006, Company Registration Certificate No. PR 801 paid a fine of
13 \$200 levied by the San Bernardino County Agricultural Commissioner for violation of section
14 8551.5 of the Business and Professions Code.

15 182. On March 8, 2007, Company Registration Certificate No. PR 801 paid a fine of \$700
16 levied by the San Bernardino County Agricultural Commissioner for violation of section 6726 of
17 the California Code of Regulations.

18 183. On June 25, 2007, Company Registration Certificate No. PR 801 paid a fine of \$603
19 levied by the Board for violation of section 8516, subdivision (b), of the Business and Professions
20 Code.

21 184. On December 19, 2007, Company Registration Certificate No. PR 801 paid a fine of
22 \$255 levied by the Orange County Agricultural Commissioner for violation of section 6726,
23 subdivision (b), of the California Code of Regulations.

24 185. On December 19, 2007, Company Registration Certificate No. PR 801 paid a fine of
25 \$400 levied by the Los Angeles County Agricultural Commissioner for violation of section 6672,
26 subdivision (b), of the California Code of Regulations.

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1 186. On January 17, 2008, Company Registration Certificate No. PR 801 paid a fine of
2 \$250 levied by the Santa Clara County Agricultural Commissioner for violation of section 6738,
3 subdivision (b), of the California Code of Regulations.

4 187. On April 21, 2008, Company Registration Certificate No. PR 801 paid a fine of \$100
5 levied by the San Diego County Agricultural Commissioner for violation of section 12973 of the
6 Food and Agricultural Code.

7 188. On May 13, 2008, Company Registration Certificate No. PR 801 paid a fine of
8 \$2,456 levied by the Board for violation of sections 8516, 8518, 8622, 8635, and 8638 of the
9 Business and Professions Code, and sections 1937.14 and 1993 of the California Code of
10 Regulations.

11 189. On October 7, 2008, Company Registration Certificate No. PR 801 paid a fine of
12 \$325 levied by the Shasta County Agricultural Commissioner for violation of section 6627 of the
13 California Code of Regulations, and section 15204 of the Food and Agricultural Code.

14 190. On January 15, 2009, Company Registration Certificate No. PR 801 paid a fine of
15 \$100 levied by the Los Angeles County Agricultural Commissioner for violation of section
16 8505.5 of the Business and Professions Code.

17 191. On April 13, 2009, Company Registration Certificate No. PR 801 paid a fine of \$250
18 levied by the Los Angeles County Agricultural Commissioner for violation of section 6739,
19 subdivision (i)(b)(4), of the California Code of Regulations.

20 192. On May 5, 2009, Company Registration Certificate No. PR 801 paid a fine of \$250
21 levied by the San Diego County Agricultural Commissioner for violation of section 12973 of the
22 Food and Agricultural Code.

23 193. On January 7, 2010, Company Registration Certificate No. PR 801 paid a fine of
24 \$500 levied by the Alameda County Agricultural Commissioner for violation of section 12973 of
25 the Food and Agricultural Code.

26 194. On February 17, 2010, Company Registration Certificate No. PR 801 paid a fine of
27 \$1,000 levied by the Board for violation of section 8650(a) of the Business and Professions Code.

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1 195. On February 17, 2010, Company Registration Certificate No. PR 801 paid a fine of
2 \$1,000 levied by the Board for violation of section 8650 of the Business and Professions Code.

3 196. On February 18, 2010, Company Registration Certificate No. PR 801 paid a fine of
4 \$1,000 levied by the Board for violation of section 8650 of the Business and Professions Code.

5 197. On March 25, 2010, Company Registration Certificate No. PR 801 paid a fine of
6 \$500 levied by the Kern County Agricultural Commissioner for violation of section 8538 of the
7 Business and Professions Code.

8 198. On August 24, 2011, Company Registration Certificate No. PR 801 paid a fine of
9 \$700 levied by the Los Angeles County Agricultural Commissioner for violation of section 6780
10 of the California Code of Regulations.

11 199. On February 1, 2012, Company Registration Certificate No. PR 801 paid a fine of
12 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section
13 15204.5, subdivision (d), of the Food and Agricultural Code.

14 200. On June 27, 2012, Company Registration Certificate No. PR 801 paid a fine of \$50
15 levied by the Los Angeles County Agricultural Commissioner for violation of section 6738,
16 subdivision (p), of the California Code of Regulations.

17 201. On September 12, 2012, Company Registration Certificate No. PR 801 paid a fine of
18 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section 6780
19 of the California Code of Regulations.

20 202. On December 4, 2012, Company Registration Certificate No. PR 801 paid a fine of
21 \$100 levied by the San Francisco County Agricultural Commissioner for violation of section
22 8538 of the Business and Professions Code.

23 203. On January 17, 2013, Company Registration Certificate No. PR 801 paid a fine of
24 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section
25 8505.7 of the Business and Professions Code.

26 204. On January 24, 2013, Company Registration Certificate No. PR 801 paid a fine of
27 \$700 levied by the Los Angeles County Agricultural Commissioner for violation of section 6600,
28 subdivision (a), of the California Code of Regulations.

1 205. On March 27, 2013, Company Registration Certificate No. PR 801 paid a fine of
2 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section 6739,
3 subdivision (j), of the California Code of Regulations.

4 206. On August 26, 2013, Company Registration Certificate No. PR 801 paid a fine of
5 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section 6738,
6 subdivision (a), of the California Code of Regulations.

7 207. On January 8, 2014, Company Registration Certificate No. PR 801 paid a fine of
8 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section 6780,
9 subdivision (c), of the California Code of Regulations.

10 208. On March 20, 2014, Company Registration Certificate No. PR 801 paid a fine of
11 \$250 levied by the San Luis Obispo County Agricultural Commissioner for violation of section
12 6678, of the California Code of Regulations.

13 209. On April 21, 2014, Company Registration Certificate No. PR 801 paid a fine of \$400
14 levied by the Orange County Agricultural Commissioner for violation of section 6780 of the
15 California Code of Regulations.

16 210. On July 16, 2014, Company Registration Certificate No. PR 801 paid a fine of \$250
17 levied by the San Diego County Agricultural Commissioner for violation of section 6780 of the
18 California Code of Regulations.

19 211. On October 20, 2014, Company Registration Certificate No. PR 801 paid a fine of
20 \$100 levied by the Los Angeles County Agricultural Commissioner for violation of section 6780
21 of the California Code of Regulations.

22 212. On November 25, 2014, Company Registration Certificate No. PR 801 paid a fine of
23 \$700 levied by the Orange County Agricultural Commissioner for violation of section 6610 of the
24 California Code of Regulations.

25 213. On December 22, 2014, Company Registration Certificate No. PR 801 paid a fine of
26 \$250 levied by the Alameda County Agricultural Commissioner for violation of section 6738,
27 subdivision (b), of the California Code of Regulations.

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1 214. On December 22, 2014, Company Registration Certificate No. PR 801 paid a fine of
2 \$500 levied by the San Bernardino County Agricultural Commissioner for violation of section
3 6738 of the California Code of Regulations.

4 215. On December 22, 2014, Company Registration Certificate No. PR 801 paid a fine of
5 \$250 levied by the Alameda County Agricultural Commissioner for violation of section 1983 of
6 the California Code of Regulations.

7 216. On February 13, 2015, Company Registration Certificate No. PR 801 paid a fine of
8 \$250 levied by the San Bernardino County Agricultural Commissioner for violation of section
9 6738 of the California Code of Regulations.

10 217. On March 30, 2015, Company Registration Certificate No. PR 801 paid a fine of
11 \$500 levied by the Humboldt County Agricultural Commissioner for violation of section 8550 of
12 the Business and Professions Code, and section 1970.4 of the California Code of Regulations.

13 218. On June 16, 2015, Company Registration Certificate No. PR 801 paid a fine of \$150
14 levied by the Los Angeles County Agricultural Commissioner for violation of section 6600,
15 subdivision (a), of the California Code of Regulations.

16 219. On July 16, 2015, Company Registration Certificate No. PR 801 paid a fine of \$250
17 levied by the Los Angeles County Agricultural Commissioner for violation of section 6780,
18 subdivisions (b) and (c), of the California Code of Regulations.

19 220. On July 16, 2015, Company Registration Certificate No. PR 801 paid a fine of \$250
20 levied by the Los Angeles County Agricultural Commissioner for violation of section 6780,
21 subdivisions (b) and (c), of the California Code of Regulations.

22 221. On August 31, 2015, Company Registration Certificate No. PR 801 paid a fine of
23 \$350 levied by the Los Angeles County Agricultural Commissioner for violation of section 6780,
24 subdivisions (b) and (c), of the California Code of Regulations.

25 222. On September 22, 2015, Company Registration Certificate No. PR 801 paid a fine of
26 \$400 levied by the San Diego County Agricultural Commissioner for violation of section 12973
27 of the Food and Agricultural Code.

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1 223. On October 1, 2015, Company Registration Certificate No. PR 801 paid a fine of
2 \$550 levied by the Board for violation of sections 8516, subdivision (b), and 8518, and section
3 1996.2 of the California Code of Regulations.

4 224. On November 23, 2015, Company Registration Certificate No. PR 801 paid a fine of
5 \$250 levied by the Los Angeles County Agricultural Commissioner for violation of section 6600,
6 subdivision (a), of the California Code of Regulations.

7 225. On December 28, 2015, Company Registration Certificate No. PR 801 paid a fine of
8 \$250 levied by the San Bernardino County Agricultural Commissioner for violation of section
9 6726 of the California Code of Regulations.

10 226. On March 2, 2016, Company Registration Certificate No. PR 801 paid a fine of \$150
11 levied by the Los Angeles County Agricultural Commissioner for violation of section 6600,
12 subdivision (a), of the California Code of Regulations.

13 227. On April 5, 2016, Company Registration Certificate No. PR 801 paid a fine of \$625
14 levied by the San Diego County Agricultural Commissioner for violation of section 12973 of the
15 Food and Agricultural Code.

16 228. On May 23, 2016, Company Registration Certificate No. PR 801 paid a fine of \$200
17 levied by the Los Angeles County Agricultural Commissioner for violation of section 1983,
18 subdivision (i), of the California Code of Regulations.

19 229. On July 29, 2016, Company Registration Certificate No. PR 801 paid a fine of \$300
20 levied by the San Bernardino County Agricultural Commissioner for violation of section 6780,
21 subdivision (c), of the California Code of Regulations.

22 230. On July 29, 2016, Company Registration Certificate No. PR 801 paid a fine of \$600
23 levied by the San Bernardino County Agricultural Commissioner for violation of section 6780,
24 subdivision (c), of the California Code of Regulations.

25 231. On July 29, 2016, Company Registration Certificate No. PR 801 paid a fine of \$700
26 levied by the San Bernardino County Agricultural Commissioner for violation of section 6600 of
27 the California Code of Regulations.

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1 232. On July 29, 2016, Company Registration Certificate No. PR 801 paid a fine of \$800
2 levied by the San Bernardino County Agricultural Commissioner for violation of section 6739 of
3 the California Code of Regulations.

4 233. On August 24, 2016, Company Registration Certificate No. PR 801 paid a fine of
5 \$900 levied by the San Bernardino County Agricultural Commissioner for violation of section
6 12973 of the Food and Agricultural Code.

7 234. On August 24, 2016, Company Registration Certificate No. PR 801 paid a fine of
8 \$600 levied by the San Bernardino County Agricultural Commissioner for violation of section
9 12973 of the Food and Agricultural Code.

10 235. On October 5, 2016, Company Registration Certificate No. PR 801 paid a fine of
11 \$250 levied by the Orange County Agricultural Commissioner for violation of section 6678 of the
12 California Code of Regulations.

13 236. On December 20, 2016, Company Registration Certificate No. PR 801 paid a fine of
14 \$1,000 levied by the San Bernardino County Agricultural Commissioner for violation of section
15 6780, subdivision (b), of the California Code of Regulations.

16 237. On December 20, 2016, Company Registration Certificate No. PR 801 paid a fine of
17 \$1,400 levied by the San Bernardino County Agricultural Commissioner for violation of section
18 12973 of the Food and Agricultural Code.

19 238. On February 21, 2017, Company Registration Certificate No. PR 801 was issued a
20 fine in the amount of \$250 levied by the San Diego County Agricultural Commissioner for
21 violating section 6738.1 of the California Code of Regulations.

22 **Todd M. Veden**
23 **Operator License No. OPR 12473**

24 239. On July 24, 2015, Operator's License No. OPR 12473 paid a fine of \$150 levied by
25 the Los Angeles County Agricultural Commissioner for violation of section 6600, subdivision (a),
26 of the California Code of Regulations.

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1 240. On August 17, 2015, Operator's License No. OPR 12473 paid a fine of \$500 levied
2 by the Los Angeles County Agricultural Commissioner for violation of section 6780,
3 subdivisions (b) and (c), of the California Code of Regulations.

4 241. On October 14, 2015, Operator's License No. OPR 12473 paid a fine of \$550 levied
5 by the Board for violation of Code section 8516(b) and 8518, and California Code of Regulations
6 section 1996.2.

7 242. On November 20, 2015, Operator's License No. OPR 12473 paid a fine of \$400
8 levied by the San Diego County Agricultural Commissioner for violation of section 12973 of the
9 Food and Agricultural Code.

10 243. On December 1, 2015, Operator's License No. OPR 12473 paid a fine of \$350 levied
11 by the Los Angeles County Agricultural Commissioner for violation of section 6780,
12 subdivisions (b) and (c), of the California Code of Regulations.

13 244. On December 31, 2015, Operator's License No. OPR 12473 paid a fine of \$250
14 levied by the Los Angeles County Agricultural Commissioner for violation of section 6600,
15 subdivision (a), of the California Code of Regulations.

16 245. On January 28, 2016, Operator's License No. OPR 12473 paid a fine of \$250 levied
17 by the San Bernardino County Agricultural Commissioner for violation of section 6726 of the
18 California Code of Regulations.

19 246. On May 9, 2016, Operator's License No. OPR 12473 paid a fine of \$150 levied by
20 the Los Angeles County Agricultural Commissioner for violation of section 6600, subdivision (a),
21 of the California Code of Regulations.

22 247. On June 21, 2016, Operator's License No. OPR 12473 paid a fine of \$625 levied by
23 the San Diego County Agricultural Commissioner for violation of section 12973 of the Food and
24 Agricultural Code.

25 248. On August 4, 2016, Operator's License No. OPR 12473 paid a fine of \$200 levied by
26 the Los Angeles County Agricultural Commissioner for violation of section 1983, subdivision (j),
27 of the California Code of Regulations.

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1 249. On September 29, 2016, Operator's License No. OPR 12473 paid a fine of \$900
2 levied by the San Bernardino County Agricultural Commissioner for violation of section 6780,
3 subdivision (c), of the California Code of Regulations.

4 250. On September 29, 2016, Operator's License No. OPR 12473 paid a fine of \$700
5 levied by the San Bernardino County Agricultural Commissioner for violation of section 6600,
6 subdivision (a), of the California Code of Regulations.

7 251. On September 29, 2016, Operator's License No. OPR 12473 paid a fine of \$800
8 levied by the San Bernardino County Agricultural Commissioner for violation of section 6739 of
9 the California Code of Regulations.

10 252. On November 21, 2016, Operator's License No. OPR 12473 paid a fine of \$250
11 levied by the Orange County Agricultural Commissioner for violation of section 6678 of the
12 California Code of Regulations.

13 253. On December 5, 2016, Operator's License No. OPR 12473 paid a fine of \$1,500
14 levied by the San Bernardino County Agricultural Commissioner for violation of section 12973 of
15 the Food and Agricultural Code.

16 254. On January 17, 2017, Operator's License No. OPR 12473 paid a fine of \$1,000 levied
17 by the San Bernardino County Agricultural Commissioner for violation of section 6780,
18 subdivision (b), of the California Code of Regulations.

19 255. On January 17, 2017, Operator's License No. OPR 12473 paid a fine of \$1,400 levied
20 by the San Bernardino County Agricultural Commissioner for violation of section 12973 of the
21 Food and Agricultural Code.

22 256. On February 21, 2017, Operator's License No. OPR 12473 was issued a fine in the
23 amount of \$250 levied by San Diego County Agricultural Commissioner for violating section
24 6738.1 of the California Code of Regulations. The fine has not been paid.

25 **Leonard L. Skattebo III**
26 **Operator License No. OPR 11361**

27 257. On January 30, 2009, Operator's License No. OPR 11361 paid a fine of \$350 levied
28 by the Board for violation of Code section 8691.

1 258. On May 31, 2012, Operator's License No. OPR 11361 paid a fine of \$2,500 levied by
2 the Board for violation of Code section 8691.

3 **OTHER MATTERS**

4 259. Code section 8620 provides, in pertinent part, that a respondent may request that a
5 civil penalty of not more than \$5,000 be assessed in lieu of an actual suspension of 1 to 19 days,
6 or not more than \$10,000 for an actual suspension of 20 to 45 days. Such request must be made
7 at the time of the hearing and must be noted in the proposed decision. The proposed decision
8 shall not provide that a civil penalty shall be imposed in lieu of a suspension.

9 260. Pursuant to Code section 8654, if discipline is imposed on Company Registration
10 Certificate Number PR 801, issued to Terminix International Company LP, then Todd M. Veden,
11 who serves as the Qualifying Manager of Terminix International Company LP, shall be
12 prohibited from serving as an officer, director, associate, partner, qualifying manager, or
13 responsible managing employee for any registered company during the time the discipline is
14 imposed, and any registered company which employs, elects, or associates him, shall be subject
15 to disciplinary action.

16 261. Pursuant to Code section 8624, the causes for discipline established as to Terminix
17 International Company LP, likewise constitutes causes for discipline against Todd M. Veden
18 regardless of whether he had knowledge of or participate in the acts or omissions which
19 constitutes cause for discipline against Terminix International Company LP.

20 262. Pursuant to Code section 8624, if Operator's License Number OPR 12473, issued to
21 Todd M. Veden is suspended or revoked, then the Board may suspend or revoke the registration
22 of any branch office registered under the name of Todd M. Veden.

23 263. Pursuant to Code section 8624, if Operator License Number OPR 12473, issued to
24 Todd M. Veden is suspended or revoked, then the Board may suspend or revoke Company
25 Registration Certificate Number PR 801, issued to Terminix International Company LP.

26 264. Pursuant to Code section 8654, if discipline is imposed on Operator's License
27 Number OPR 11361, issued to Leonard L. Skattebo III, then Leonard L. Skattebo III shall be
28 prohibited from serving as an officer, director, associate, partner, qualifying manager, or

1 responsible managing employee for any registered company during the time the discipline is
2 imposed, and any registered company which employs, elects, or associates Leonard L. Skattebo
3 III shall be subject to disciplinary action.

4 265. Pursuant to Code section 8624, the causes for discipline established as to Terminix
5 International Company LP, likewise constitutes causes for discipline against Leonard L. Skattebo
6 III regardless of whether he had knowledge of or participate in the acts or omissions which
7 constitutes cause for discipline against Terminix International Company LP.

8 266. Pursuant to Code section 8624, if Company Registration Certificate Number PR 801,
9 issued to Terminix International Company LP, is suspended or revoked, the Board may suspend
10 or revoke Field Representative's License Number FR 47752, issued to Leonard L. Skattebo III.

11 267. Pursuant to Code section 8624, if Company Registration Certificate Number PR 801,
12 issued to Terminix International Company LP, is suspended or revoked, the Board may suspend
13 or revoke Field Representative's License Number FR 46019, issued to Christopher W. Farnum.

14 268. Pursuant to Code section 8654, if discipline is imposed on Field Representative
15 License Number FR 46019, issued to Christopher W. Farnum, then Christopher W. Farnum shall
16 be prohibited from serving as an officer, director, associate, partner, qualifying manager, or
17 responsible managing employee for any registered company during the time the discipline is
18 imposed, and any registered company which employs, elects, or associates him shall be subject to
19 disciplinary action.

20 269. Pursuant to Code section 8624, if Company Registration Certificate Number PR 801,
21 issued to Terminix International Company LP, is suspended or revoked, the Board may suspend
22 or revoke Field Representative's License Number FR 48558, issued to Anthony L. Van Dam.

23 270. Pursuant to Code section 8654, if discipline is imposed on Field Representative
24 License Number FR 48558, issued to Anthony L. Van Dam, then Anthony L. Van Dam shall be
25 prohibited from serving as an officer, director, associate, partner, qualifying manager, or
26 responsible managing employee for any registered company during the time the discipline is
27 imposed, and any registered company which employs, elects, or associates him shall be subject to
28 disciplinary action.

P R A Y E R

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Structural Pest Control Board issue a decision:

1. Revoking or suspending Company Registration Certificate Number PR 801, issued to Terminix International Company LP;

2. Revoking or suspending Operator's License Number OPR 12473, issued to Todd M. Veden;

3. Revoking or suspending any other license for which Todd M. Veden is furnishing the qualifying experience or appearance;

4. Prohibiting Todd M. Veden from serving as an officer, director, associate, partner, qualifying manager or responsible managing employee of any registered company during the period that discipline is imposed on Company Registration Certificate Number PR 801, issued to Terminix International Company LP;

5. Revoking or suspending Operator's License Number OPR 11361, issued to Leonard L. Skattebo III;

6. Revoking or suspending Field Representative License Number FR 47752, issued to Leonard L. Skattebo III;

7. Revoking or suspending any other license for which Leonard L. Skattebo III is furnishing the qualifying experience or appearance;

8. Prohibiting Leonard L. Skattebo III from serving as an officer, director, associate, partner, qualifying manager or responsible managing employee of any registered company during the period that discipline is imposed on Operator's License Number OPR 11361, issued to Leonard L. Skattebo III;

9. Revoking or suspending Field Representative License Number FR 46019, issued to Christopher W. Farnum;

10. Revoking or suspending any other license for which Christopher W. Farnum is furnishing the qualifying experience or appearance;

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1 11. Prohibiting Christopher W. Farnum from serving as an officer, director, associate,
2 partner, qualifying manager or responsible managing employee of any registered company during
3 the period that discipline is imposed on Field Representative License Number FR 46019, issued
4 to Christopher W. Farnum;

5 12. Revoking or suspending Field Representative License Number FR 48558, issued to
6 Anthony L. Van Dam;

7 13. Revoking or suspending any other license for which Anthony L. Van Dam is
8 furnishing the qualifying experience or appearance;

9 14. Prohibiting Anthony L. Van Dam from serving as an officer, director, associate,
10 partner, qualifying manager or responsible managing employee of any registered company during
11 the period that discipline is imposed on Field Representative License Number FR 48558, issued
12 to Anthony L. Van Dam;

13 15. Revoking or suspending Branch Office Registration Number BR 3962, issued to
14 Terminix International Company LP with Todd M. Veden as the Qualifying Manager during the
15 times relevant to the charges herein;

16 16. Ordering restitution of all damages according to proof suffered by T.C. as a condition
17 of probation in the event probation is ordered;

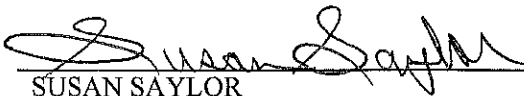
18 17. Ordering Terminix International Company LP, Todd M. Veden, Leonard L. Skattebo
19 III, Christopher W. Farnum, and Anthony L. Van Dam to pay the Structural Pest Control Board
20 the reasonable costs of the investigation and enforcement of this case, pursuant to Business and
21 Professions Code section 125.3; and,

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18. Taking such other and further action as deemed necessary and proper.

DATED: 4/28/17



SUSAN SAYLOR
Registrar/Executive Officer
Structural Pest Control Board
Department of Consumer Affairs
State of California
Complainant

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